



Satisfaction Survey 2013

Since 1997, JMCC has gathered the opinions of parents and caregivers about the care they, and their children, receive from the Centre. This helps us assess the services we provide and to make improvements that are important to families. To collect this information we use a standardized survey developed by CanChild at McMaster University.



The chart below shows the results of our most recent survey. What we have learned is that families and caregivers value our services and we continue to improve. Results also assist in determining areas that require our attention.

Return to our website in a few months to read about our action plan based on these results.

Thank you to all those who took the time to provide your valuable feedback!

