

ANNUAL REPORT

2019-2020



John McGivney
Children's Centre
3945 Matchette Road
Windsor, ON, N9C 4C2
519-252-7281
www.jmccentre.ca



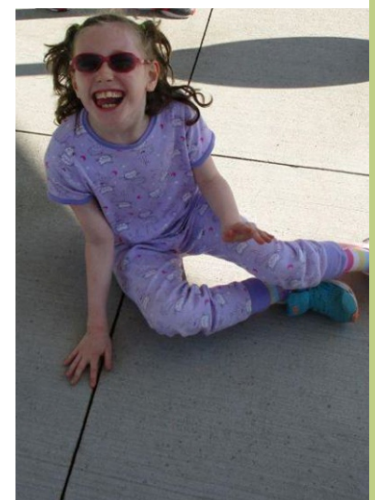


OUR MISSION

The John McGivney Children's Centre provides family-centred holistic care to the community, enriching the lives of children and youth with special needs by helping them reach their full potential.

OUR VISION

We are a centre of hope, support and inspiration for children with special needs and their families; working together toward a future of participation, acceptance and opportunities.



MESSAGE TO OUR COMMUNITY

**"Alone we
can do so
little;
together
we can do
so much."**

– Helen Keller

"At the John McGivney Children's Centre (JMCC), we value collaboration and understand the importance of working together to achieve our mission of enriching the lives of children and youth with special needs by helping them reach their full potential. In this report, we are taking the opportunity to recognize the many individuals and groups that make the work that we do possible.

This year, we saw a change in leadership at the Centre as we celebrated the retirement of Elaine Whitmore after 17 years of service to JMCC. The welcoming nature of the entire Centre team helped to make this a smooth transition. We look forward to the future, as we work together and continue to grow, transform and explore new opportunities to meet the evolving needs of our community.

Highlighting our commitment to family-centred care, we are extremely proud to have formally launched our Family Advisory Council, a group of dedicated parents, caregivers and alumni who provide input, recommendations and evaluation on the child and family experience, our programs and services and more. An important initiative spearheaded by

this Council was the opening of our Family Resource Centre (FRC). The FRC is staffed by volunteers and designed to help families access and navigate important resources, including funding support. Families can also borrow from our Lending Library, stocked with therapeutic toys and equipment perfect for working on their child's development at home.

Toward the end of 2019-2020, as our world faced a global pandemic, we had to look for new ways to continue supporting our clients and families, while ensuring the safety of all. Our staff, clients and families showed patience, understanding, and adaptability as we introduced virtual care and services. We are proud of our ability to be nimble and stay connected and continue working to achieve important therapy goals. This type of service now provides us with another tool that we can continue to develop and integrate as part of care plans for clients and families moving forward.

At JMCC, we are extremely grateful to be a part of the generous community of Windsor-Essex. Our Centre, like many others across our community, relies on community support to increase our impact. This year, we were fortunate to receive significant donor gifts and renew some important partnerships, whose impact will continue in years to come.

We couldn't do what we do without the dedication, hard work and support of many. We are inspired daily by the clients and the families we serve, amazed by and proud of the hard work and dedication of our staff and volunteers and extremely grateful to our donors and community partners for their continued support. Because we continue to work together, JMCC truly is a place where dreams come true, where goals are achieved, and where expectations are exceeded! We look forward to the future of our Centre and remain committed to innovating, advocating and collaborating as we strive for a more inclusive and accessible community for all.



Elizabeth Haugh
Board President



Jessica Sartori
Chief Executive Officer

THE YEAR IN NUMBERS

HOURS OF CLIENT RELATED SERVICE

47,761



VISITS

35,316

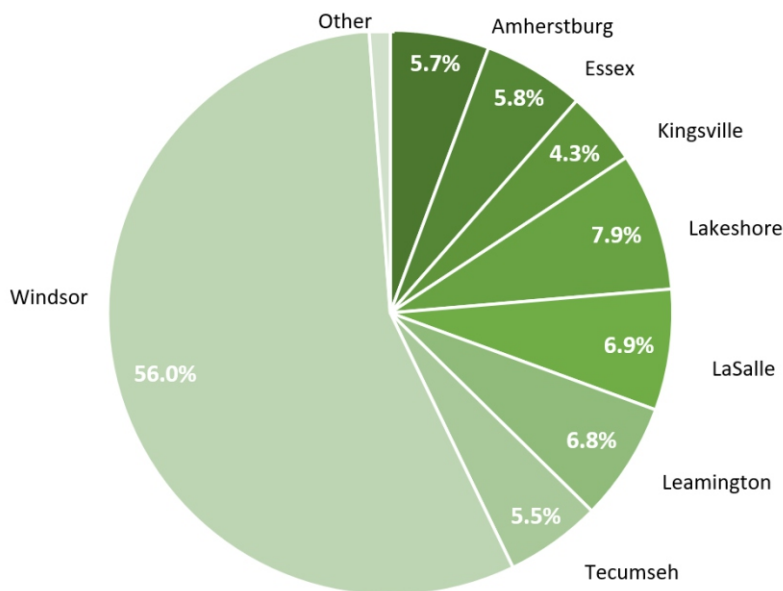
NEW UNIQUE REFERRALS

949



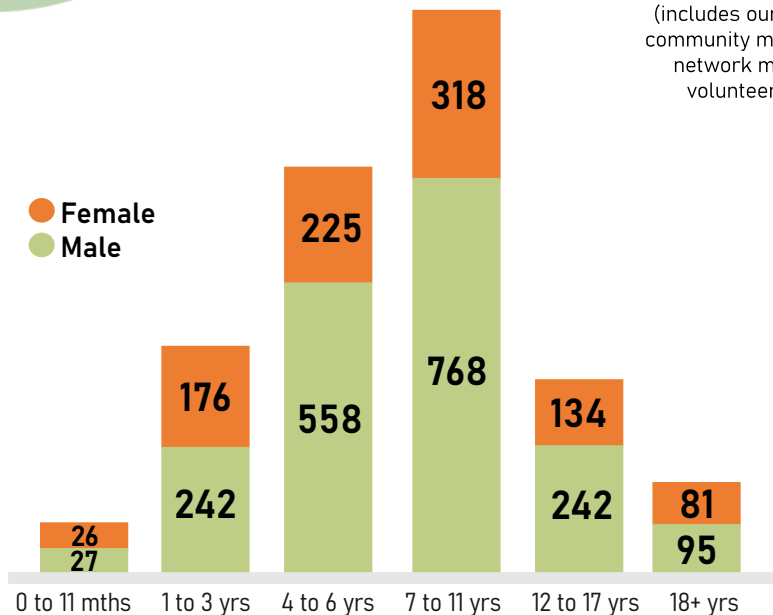
UNIQUE INDIVIDUALS SERVED

3,007



JMCC serves clients from birth to 19 years of age who live in Windsor and Essex County (up to age 21 if attending school)

● Female
● Male



STAFF: 90 TOTAL STAFF

(includes full-time and part-time clinical and corporate staff)



VOLUNTEERS: 70

(includes our board members, board committee community members, family advisory council and network members, Family Resource Centre volunteers and special event volunteers)

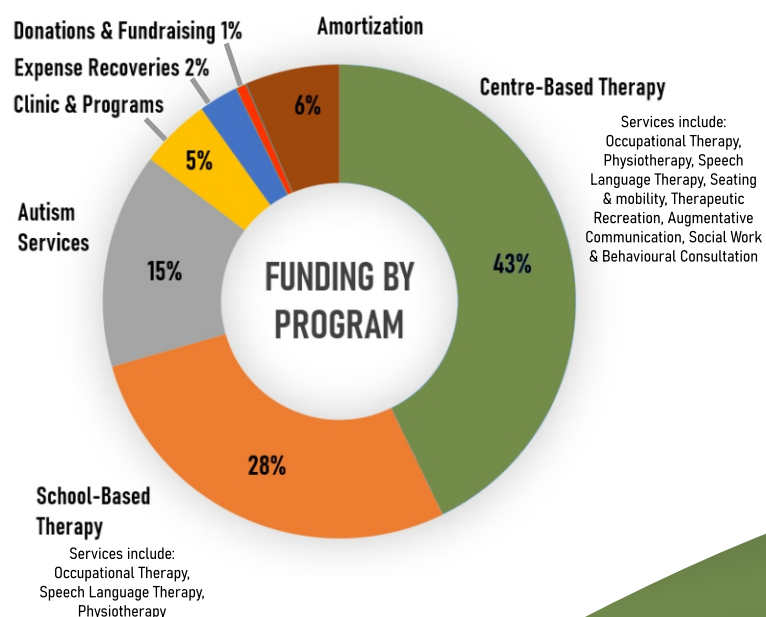
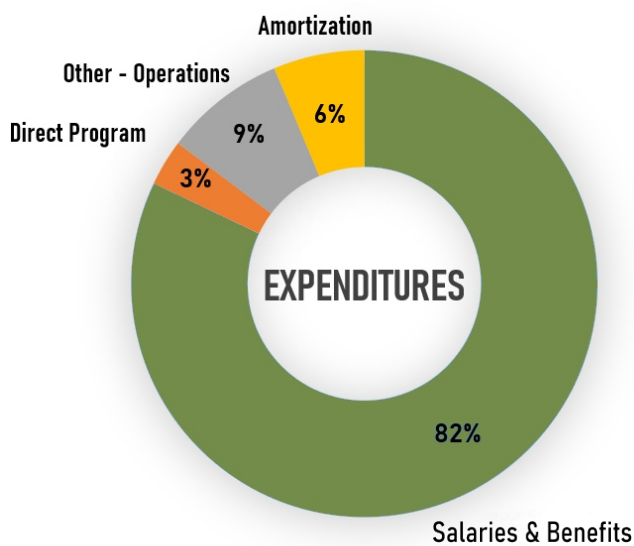
FINANCIAL SUMMARY

John McGivney Children's Centre STATEMENT OF OPERATIONS Year ended March 31

	2020 \$	2019 \$
REVENUES		
Centre Based Therapy	3,726,011	3,723,961
School Based Therapy	2,416,359	2,424,729
Autism Services	1,279,918	2,034,987
Clinics and Misc Programs	421,142	484,330
Expense Recoveries	234,509	354,151
Donations and Fundraising	62,992	21,664
Other Income	5,154	18,484
Amortization of Deferred Capital Contributions	558,799	544,087
	8,704,884	9,606,393
EXPENSES		
Salaries & Benefits	7,152,871	8,025,373
Direct Program	279,266	296,944
Other - Operations	733,460	733,444
Amortization of Property and Equipment	549,524	536,652
	8,715,121	9,592,413
Excess of Revenues over Expenses for the year	-\$10,237	\$13,980

*Auditors: KPMG LLP, Windsor.

**A complete set of audited financial statements is available upon request



WHAT THE JMCC COMMUNITY HAS TO SAY

My personal journey with JMCC started almost 10 years ago when my son began receiving services from the Centre. I was able to witness the amazing expertise and talents of the staff who were able to help my son tremendously. About five years ago, I had the privilege and honour to begin serving on the Board of Directors, where I have served on the Governance Committee and as the Vice-President for the last two years. It has been a busy five years, with a number of changes at the Centre. I find it very rewarding to be part of this wonderful place and to be able to give back in terms of the direction of the Centre, always keeping the needs of the clients and their families at the forefront of where we are going. We are incredibly lucky to have these high-quality services available in our community and it's very rewarding to be part of a Board of Directors that is so focused on ensuring that we continue to serve the needs of Windsor-Essex.

Vince Laframboise, Vice President, JMCC Board of Directors



A little boy named Todd was born in 1967 to Brad and Joanne Stannard. He had some physical disabilities and his mom drove him to The Red Cross school everyday in Windsor from Kingsville. Sadly, he passed away when he had just turned 8. Brad and Joanne continued their connection with this school, which through several transitions eventually became the John McGivney Children's Centre (JMCC). Brad's favourite dessert was pie and Joanne inherited the family skills of making delicious pies. Brad, as a member of the Harrow Fair board, was very sad to see the judged pies being discarded, and so the pie auction began. The plan was that the money raised would go to JMCC. In 2000, the auction raised over \$3,000, which was a hefty amount for a pie with a piece missing! In 2019, over \$32,000 was raised. Approximately 70 prize winning pies are auctioned off each year. Over the 24 years since the pie auction began, over \$200,000 has been raised for JMCC. After Joanne passed away in 2010 and Brad passed away in 2014, the auction continued with their son and daughter-in-law taking over, along with members of the Harrow Fair board. We thank those who have purchased pies over the years to benefit JMCC.

Karen Arnold, Joanne Stannard's sister, Member of Harrow Fair Pie Auction organizing committee



I like to see the looks on the kids' faces when they get up there...I love to see everybody enjoying themselves.

Sean O'Rourke, ENWIN Hydro Distribution Supervisor

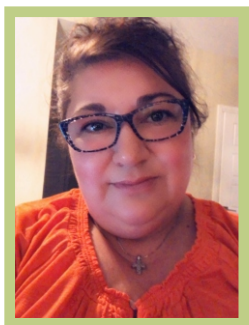
*ENWIN Superheroes support JMCC by flying high at Superhero Fun Day.

WHAT THE JMCC COMMUNITY HAS TO SAY



I became a member of the Family Advisory Council to help strengthen the work of the John McGivney Children's Centre. I feel having parent/client perspective is vital in today's world. JMCC is an amazing organization and I am proud and honoured to have it in our lives, helping to shape who my son is and strengthen his abilities. My son Colin is my why, why I continue to be a parent voice. JMCC takes all parent/client opinions and suggestions very seriously. All the staff at JMCC realize how vital we are to the continued success of the organization. I want to thank each and every member of the team for being who you are and working so hard for our children. We wouldn't be where we are today without all of you.

Sheila Ruggaber,
JMCC Family Advisory Council Member



We are very proud to have formed the Family Advisory Council (FAC). On behalf of the FAC members, I would like to thank all the JMCC staff who were involved in making this Council a reality. I am so pleased with the wealth of knowledge, experience, and wisdom each member brings to the table. As a team, our vision is to give back by providing support to all the families receiving treatment at the Centre while enhancing the processes along the way. Thank you to all the JMCC staff who continuously work so hard to enrich the lives of our children and youth.

Sue Mandolfo, Co-Chair, JMCC Family Advisory Council



We care very much about the children & families of JMCC. In Honour of the Ones We Love is proud to be a community partner, sponsor, and donor to such vital programs. We look forward to continuing to help all children grow in their abilities!

Anita Imperioli,
In Honour of the Ones we Love



W.E. Care for Kids truly believes in the mission of the John McGivney Children's Centre and we have seen firsthand how many lives they have been able to touch over the years. It is both our honour and pleasure to be able to do what we can to support this organization and ensure that their programs are equipped with the tools they need to make a difference in the lives of the children and families who use their services. Thank you for all you do to support our community.

Mike Brain, Board President,
Windsor Essex Care for Kids Foundation

We are ever so grateful for the supports our family has received from JMCC over the last 25 years and we have tried to keep involved with the centre through various means such as board directorship and a resource for other families at JMCC. The opportunity to volunteer in the Family Resource Centre allows us to continue that affiliation and to aid families in accessing all the resources that JMCC has available to them.

Ray and Linda Stanczak, JMCC Family Resource Centre volunteers



OUR GRACIOUS DONORS



We are pleased to acknowledge those who have contributed \$100 or more to John McGivney Children's Centre during our fiscal year from April 1, 2019 to March 31, 2020. As we respect the request of some donors to remain anonymous, not all contributions have been listed below.

COMPANIES/ORGANIZATIONS/FOUNDATIONS

CATCA
Charles and Ethel Cohen Family Foundation
Circle of Love Prayer Group
CK Mechanical
County Towing
Empire Roofing Corporation
Epworth United Church Women
Essex Golf & Country Club
Fra P Marentette 4th Degree 2097
Frontstream Inc.
Greenhawk Equestrian Sport
Haliburton Rock Quarry
Harrow Fair Board
Harrow Fair Pie Auction
Harrow Feed Store (1560883 Ont. Ltd.)
Harrow Home Hardware
Hogarth Hermiston Severs LLP
Hometown Family Pharmacy
HUB International Limited
Ken Knapp Ford
Knights of Columbus 5642, St. Joseph Council
Lily Rebekah Lodge #49
Marks Supply Inc.
McDonald's
Mike Peters Limited
Moramos Shrine Club (Windsor)
OPSEU Local 135
Participation
PayPal Giving Fund Canada
Plains Midstream Canada
Riverlights Harmony Chorus
Salter Farms
Scottish Rite Charity Bingo
Sheet Metal Workers Local 235
South Windsor Optimist Club
St. Augustine A.C.W.
St. Joseph's High School
TD Commercial Banking
The Alan Quesnel Family Foundation
The Catholic Women's League of Canada
Tim Hortons Advertising and Promotion Fund Inc.
Torchia Dental
Town of Lakeshore
United Way of Greater Toronto
Versaterm Inc.
Western Equipment Limited
Wheatley Lioness Club
Windsor Chrysler
Windsor Essex Care for Kids Foundation
Windsor Family Credit Union
Windsor Professional Firefighters Association
WindsorEssex Community Foundation

INDIVIDUALS

Sabrina Amicone
Sandy Anderson
Dorothy Arksey
Dan Austen
Doug & Leslie Balsillie
Jonathan & Heather Barker
Claire & Joan Beaudoin
Anita Berecz
Phil & Pam Bezaire
Brad Bondy
Janice Brown
William Bryant
Doug & Carolyn Buchanan
Maureen Byrne
Brad Cameron
Scott Cameron
Jenn Carreira
Nancy Carreira
Allan Cohen
John Cole
Martin & Anne Dame
Carly & Michael Del Ciano
Marc Di Domenico
Joanne Fagan
Dennis & Brenda Farnham
Karen & Rick Fase
Audrey Festeryga
Janice Forsyth
Danielle & Greg Friest
Stephen Fuerth
Wes Fuerth
Andrea Fyall
John M. & Marie H. Guthrie
Elizabeth Haugh
Meagan Haugh
Lynn & Daniel Hayes
Patty Hayes
George & Annette Hitchins
Jeremy Homer
Michael & Margaret Horrobin
Richard Kennedy
Nancy Klinkhamer
Vincent, Michelle & Rebeca Laframboise
Patricia Lauzon
David Lavergne
Keith & LeeAnn Lavergne
James T. & Sharon LeBlanc
Chris Lewis
David & Tamy Machina
Jack MacRae
Karen Mailloux
Michelle Malo
John Malott
Martina Marcon
Christopher McClellan
Debbie McGivney
Sister Sheila McKinley
Dennis McLean
Maurice & Dianne McVitty
Mary & Paul Meanwell
Mary Ellen Meloche
Richard & Cathy Meloche
Agostino Menna
Alison & Todd Miller
Margaret Moric
Don & Joanna Moscatello
Paul & Mary Ellen Mullins
Judy Muscedere
Taras & Jennifer Natyshak
Kelly-Anne & Mark Nichol
Amanda Noble
Derek & Marilyn Northwood
Betty Ouellette
Stephen Payne
Brian Pereira
Arla & Michael Peters
Marc Pillon
Tracey Ramsey
Matt Randle
Stephen Richards
Megan Rock
Michael & Susan Rock
Donna Roemmele
Grant & Marion Ross
Kathy Rousseau
Jemalyn Salazar
Ken Salter
Nelson Santos
Christopher Sauve
Connie Serran
Marwah Shamoon
Jordan Silvester
Robert Simpson
Elizabeth Smart
Larry Snively
Michael & Doreen Solcz
Joe Stasko
William Steel
Jeff Sylvestre
Barbara & Bob Tattersall
Dana Taylor
Andrew & Tina Tepperman
Brett Tetley
Susan Thomson
Geordie Todd
Michelle Tootill
Daryl Muscat TRQSS
Ronald & Pauline Vermette
Giovanni Villetta
George & Judy Ward
Carol Wingerden
Claire Yancy
Ken & Sharron Youngson

OUR CORE VALUES

ACCOUNTABILITY

We accept responsibility for our actions and decisions and demonstrate commitment to accomplish work in an ethical, efficient and cost effective manner.

COLLABORATION

We work together as an organization with families and our partners to support and achieve shared goals in the best interest of children, families and the community.

QUALITY

We provide services that meet the emerging needs of our clients and seek new opportunities to improve services.

RESOURCEFULNESS

We apply creative, innovative and collective knowledge to find answers for opportunities and challenges.

RESPECT

We value diversity and equity, and treat people with fairness, courtesy and impartiality.

TRANSPARENCY

We operate in a manner that makes it easy for others to appreciate and understand our actions as an organization.

BOARD OF DIRECTORS

- Elizabeth Haugh, President
- Nancy Gignac, Past President
- Vince Laframboise, Vice President
- Ken Kapustiak, Treasurer
- Danielle Campo-McLeod
- Allan Cohen
- Joanna Conrad
- Patti Lauzon
- Gina Pittman
- Stephen Richards
- Kathleen Roberts
- David Sundin
- Jessica Sartori, Secretary



FAMILY ADVISORY COUNCIL MEMBERS

- Sue Alkass-Mandolfo, Co-Chair
- Ahmad El-Morad, Co-Chair
- Sheila Ruggaber
- Jen Wright
- Cynthia Connell
- Kevin McShan
- Robyn Cook
- Maria Coppola

“The achievements of an organization are the results of the combined effort of each individual.”

– Vince Lombardi.

At JMCC, we couldn't do what we do without the people who contribute each and every day.





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