



John McGivney

CHILDREN'S CENTRE

Annual Report

2023-2024

Leadership Message

To our Community

The launch of our new 2023-28 strategic plan this year symbolizes not just a roadmap for our organization, but a commitment to listening to the voices of everyone connected to JMCC. From kids and youth, to families, community partners, employees, board members, and service providers, your insights have been invaluable in shaping our direction. Our strategic plan, built upon the pillars of Future Readiness, Quality Service, Community Connections, and Strong Organization, reflects our collective vision for the future.

In this 2023-24 annual report, we begin to highlight some strides we have made under these new pillars. One significant achievement this year has been the implementation of the state-of-the-art client information system, AlayaCare. This innovative system not only enhances efficiency but also prioritizes user experience, benefiting our families, staff, and community partners alike. With exciting features on the horizon, such as in-centre visit reminders, a family portal, and mobile accessibility, we are transforming the way we deliver care and support.

Furthermore, our commitment to accessibility was demonstrated through extended hours, ensuring that our families have more opportunities to access the support they need, regardless of their schedules.

As we reflect on the past year, we are extremely thankful for the dedication and tireless efforts of our staff, board, volunteers, and donors. Each one of you plays a crucial role in our collective success, and we are inspired by your passion and unwavering commitment to our mission.

We invite you to join us in celebrating the milestones achieved, the lives touched, and the impact made.

Sincerely,



Jennifer Jovanovski
Jennifer Jovanovski
Chief Executive Officer



Ken E. Kapustiak
Ken Kapustiak
President, Board of Directors

Executive Board

Ken Kapustiak, President
Terry Johnson, Vice-President
Vince Laframboise, Past-President
Allan Cohen, Treasurer

Directors

Wiquar Hussain
Kevin Matte
Sarah Picco
Stephen Richards
Kathleen Roberts
David Sundin
John-Marc Vachon

Board Community Members

Ann Diab
Julie Fraser
Andrea Fyall

Family Advisory Council Members

Cynthia Connell
Hiba Ismail
Angela Kelly
Kevin McShan
Sheila Ruggaber
Maria Saunders
Caroline Warkentin

Youth Advisory Council Members

Arta
Brit
Faith
Karli
Kayla
Marlayna

Team JMCC

One of the ways our JMCC staff demonstrate their commitment is through their enthusiastic participation in special recognition days and events. Whether it's honoring milestones, celebrating achievements, or supporting important causes, they always bring their A game.



Life Skills Program

Helping our youth towards independent living

Our Life Skills Program is vital to our youth, helping them develop skills for everyday living including employment, volunteer experience, self-care activities, household management, participation in school, and more. Our program provides youth with disabilities with a sense of accomplishment and increased independence, helping them to transition into adulthood with confidence.

Fifty young adults have participated in our Life Skills program since its launch in June 2023, thanks in part to a grant from the Government of Canada Community Services Recovery Fund.



Connecting with Families

Our new podcasts and videos can be found on JMCC's website and YouTube channel

Welcome to JMCC!

In our Welcome Video, newly referred families learn what they can expect when they become part of the JMCC family. Narrated by Faith, a JMCC

alumni and Sheila, a member of our Family Advisory Council, families get an end-to-end tour of our Centre, and learn about our programs and services.



Videos share helpful tips on "Growing Abilities"

JMCC's Youth Advisors collaborated to develop a series of helpful short videos with tips on removing obstacles in life, self-advocacy, preparing for the future and more, which they titled Growing My Abilities.

Speak UP Podcasts provide families with tools and resources

JMCC's Speak Up project was the creation of JMCC's Family Advisory Council (FAC). It is a series of 12 podcasts on topics important to families that have a member with a disability including funding opportunities, caregiver burnout, respite services, support on planning for the future, and more.



JMCC's Family **Support** Fund



Financial challenges, particularly in today's economic landscape, are a reality for many families. Some kids or

youth with disabilities and developmental needs might require specialized equipment and supports that are not funded by other sources. JMCC's Family Support Fund helps families address eligible expenses when other funding supports have been exhausted or not available. Through donations from individuals and companies, the fund supports

short-term financial needs for families. Launched in June 2023, our new Family Support Fund has already provided families with \$17,129.42 to buy specialized pieces of equipment and help with the cost of recreation programs, and an additional \$1,765 in gift cards to assist with transportation and parking costs for medical appointments.

Entry to **School** Program

Preparing young children with autism for their entry to school



Response from families to JMCC's Entry to School (ETS) program continues to be overwhelmingly positive. This group-based, skill-building program helps children and

families prepare for their transition to kindergarten or grade one. Now in its third year, 74 children have been enrolled in our program.



Breanna Takes Gold

Special Olympics Canada Winter Games

Congratulations Breanna!

Breanna Williams, a rising star in the figure skating world, secured a remarkable victory at the Special Olympics Canada Winter Games in Calgary 2024!

At just 15 years old, her perseverance and exceptional

talent have propelled her to the forefront of the sport, earning her the gold medal!

Breanna is a long time client of JMCC. Her remarkable journey serves as an inspiration to us all, reminding us that with hard work, dedication, and support, anything is possible.

Highlights of

Our Many **Generous Donors**

You are the pillars of our community. *We couldn't do what we do without you.* Thank you!

THE STEPHANIE AND BARRY ZEKELMAN FOUNDATION FAMILY WAITING AREA

The Stephanie and Barry Zekelman Foundation made a very generous commitment **of \$200,000**, with \$100,000 allocated over a two year period. Their Foundation has been a steadfast supporter of JMCC for the past 15 years, with their initial contribution during our capital campaign, which allowed us to expand and renovate our Centre, setting the stage for the exceptional care we provide today. Over the years, the Stephanie and Barry Zekelman Foundation has donated an incredible \$310,000 to JMCC. They were proudly recognized by the naming our family waiting area the Stephanie & Barry Zekelman Foundation Family Waiting Area.



IT WAS ANOTHER HAPPY McHAPPY DAY!

JMCC was once again chosen as one of the McHappy Day recipients, receiving an incredible **\$53,000** from the Windsor-Essex and Tilbury McDonald's restaurants. These funds were directed towards our Summer Camp Program and the development of a new Outdoor Learning Space. Our "Camp McGivney" summer camps are specifically designed for JMCC children with physical disabilities that prevent them from attending community camps due to feeding, toileting, and lift/transferring needs. For over 40 years, Camp McGivney has served approximately 600 participants from across Windsor-Essex. The expansion of our classrooms into an Outdoor Learning Space has been a long-time aspiration that we are now able to achieve, thanks in part to this generous donation.

This is the third time that JMCC has received proceeds from McHappy Day, bringing the total donations to an amazing \$115,890.



HARROW FAIR PIE AUCTION ANOTHER RECORD-BREAKING YEAR

For the past 25 years, the Brad and Joanne Stannard Memorial Pie Auction has been a remarkable source of support for JMCC. Held annually at the Harrow Fair, this event has raised significant funds for our Centre, with all proceeds donated to JMCC. The Stannard family's dedication to this cause stems from their personal connection. Their son Todd, who was born with Spina Bifida, received services from JMCC until he passed away in 1975 at the age of 7. In honour of Todd, Mark and Lisa Stannard, along with their sons Philip and Owen, have continued the tradition started by Brad and Joanne, overseeing all the auction activities. At the 169th Harrow Fair, an astounding **\$82,000** was raised for JMCC, shattering the previous record of \$50,000. The total raised to date from this incredible event is \$365,572.



THE DOERKSEN FAMILY HOLDS BACKYARD FUNDRAISER

This heartwarming story of generosity and resilience is about the Doerksen family, who organized a fundraiser as a way to give back to JMCC. Their son, Oakley, was diagnosed with Limb Body Wall Complex and was given only a 2% chance of survival if he made it to the end of pregnancy. Now, at age of three, he has defied the odds and continues to inspire everyone around him. Oakley began working with JMCC around the age of three months, receiving physiotherapy, speech and language therapy, and occupational therapy. The Doerksens organized a backyard fundraiser, including live music, yard games, and food, to raise funds for JMCC. Through their efforts and the generosity of their community, they were able to donate **\$10,000** to the Centre!



SOLCZ FAMILY
FOUNDATION

GIVES A GENEROUS BOOST TO OUR FAMILY SUPPORT FUND

Financial challenges, particularly in today's economic landscape, are a reality for many families. Some children and youth with disabilities and developmental needs require specialized equipment and supports that are not funded by other sources. JMCC's Family Support Fund helps families address eligible expenses when other funding supports have been exhausted or are not available. Thanks to a very generous 3-year, **\$90,000** grant from the Solcz Family Foundation, we've already been able to help 31 families. This support is making a significant difference, ensuring that our families can continue to provide the necessary resources for their children to thrive.

Family Engagement

This year, our Family Advisory Council (FAC) tasked themselves with a very ambitious project list! One standout project was the creation of a Welcome Video for families whose child is newly referred to JMCC. This video, crafted by our dedicated group of parents and former JMCC clients, addresses the common anxieties associated with visiting our Centre for the first time. Drawing from their personal experiences and feedback from other families, our FAC members have thoughtfully highlighted key aspects such as where to park, navigating our building, the diverse range of services JMCC provides, and more. They recognized that knowing what to

expect in advance will help ease families' minds and make their first visit to JMCC as smooth and welcoming as possible.

Additionally, our FAC joined forces with our Youth Advisory Council on several initiatives, including a podcast series called "Speak Up" aimed at addressing some of the most pressing information needs of both parents and young people. Families often face challenges in finding reliable information on topics such as funding, legal issues like guardianship, and caregiver support. To tackle this, our Parent and Youth Advisors compiled a list of the most commonly sought-after

information based on their experiences. JMCC partnered with Kevin McShan, one of our FAC members, an accomplished podcaster, and a dedicated inclusion advocate, to help lead this project. The result is 12 insightful podcasts and videos available on JMCC's YouTube channel.

JMCC is always seeking new members for both our Family and Youth Advisory Councils. For those interested in contributing ideas to enhance the support and services JMCC provides to kids, teens, and their families, please visit the Volunteer page on JMCC's website.

THANK YOU TO ANGELA KELLY OUR FAMILY ENGAGEMENT CONSULTANT

JMCC bids farewell to our Family Engagement Consultant, Angela Kelly. Angela, whose daughter was a long-time JMCC client, has dedicated the past three years to using her lived experience to connect with and support hundreds of parents within our community. The creation of this vital role stemmed from discussions by our Family Advisory Council, who identified the need for opportunities to bring families together and provide them with pertinent information. Angela has been instrumental in fulfilling this vision.

Angela has hosted over 20 events for parents and families, developed JMCC's Family Newsletter "FamMail," and assisted in creating and updating a Welcome Binder with information on JMCC and community-based services. Angela has also been an active member of JMCC's Family Advisory Council. We thank Angela for her unwavering dedication and compassionate service. Her work has had a wonderful impact on our families and the broader community, and her efforts have created meaningful opportunities for

family engagement and support. She will be greatly missed, and we wish her all the best in her future endeavors.





COMMITTEE WORK
182 HOURS



PAID VOLUNTEERS
852 HOURS



EVENTS
VOLUNTEERS
31 HOURS

SmartStart Hub

Streamlining access to developmental services in Windsor-Essex County

As part of the Ministry of Children, Community and Social Services' vision for early intervention and special needs modernization, JMCC embraced the opportunity to become a SmartStart Hub for families across Windsor-Essex. The SmartStart Hub at JMCC provides families a single point of entry when they seek assistance for their child or youth's developmental concerns.

In partnership with Hôtel-Dieu Grace Healthcare/Regional Children's Centre, Children First, Connections, and the Windsor-Essex County Health Unit, the Hub streamlines access for families to a wide variety of needs-based supports. This collaborative initiative ensures that parents and legal guardians,

healthcare providers, and community agencies can refer directly to the SmartStart Hub if there are concerns about a child or youth's ability to move around, perform activities such as communicating, eating, or getting along with others.

This year, approximately 560 families have been connected to the essential services they need through the efforts of our SmartStart Hub Service Navigators. By providing seamless access to these services, we are not only supporting the immediate needs of children but also contributing to their long-term development and improving the well-being of their families.



John McGivney Children's Centre is now a
SmartStart Hub



The front door to
developmental services for children
and youth in Windsor/Essex.



Our SmartStart Hub is the starting place for anyone concerned about a child or youth's ability to move around, perform daily activities like feeding or eating, understand other people, tell people what they want, get along with others, or participate in activities. Unsure about where to find local developmental service help? Contact us, and our expert advisers will guide you to the services you and your child need.

Who can refer to the SmartStart Hub?

Anyone can refer to the SmartStart Hub. No diagnosis or physician referral is needed.

Do we have to go through the SmartStart Hub for services?

No, if you're already working with or aware of a children's services organization, you can contact them directly. If you're not sure which one, we're here to help. SmartStart Hub services are for children from birth to age 19, and up to 21 if still in high school.

Call 519-252-7281 / 1-800-976-5622
or visit
jmccentre.ca/services/smartstart-hub
for more information.

In partnership with:

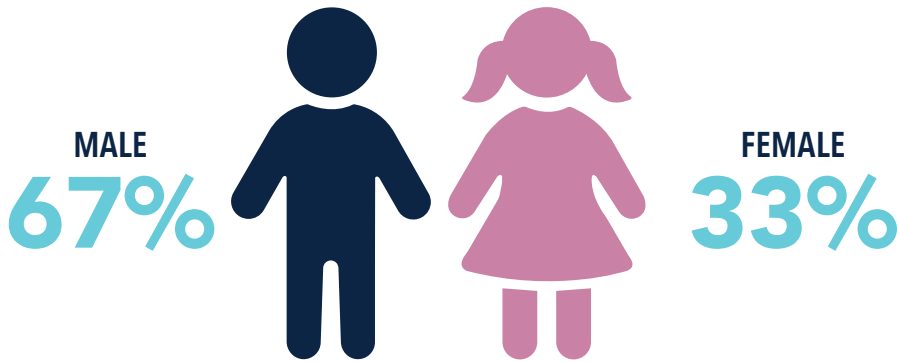


Our Impact

4,144

INDIVIDUALS SERVED

AVERAGE AGE: 8.2 YEARS



94

TOTAL STAFF



81 FULL TIME
(INCLUDING CONTRACTS)

13 PART TIME



31

VOLUNTEERS

BOARD DIRECTORS, BOARD COMMITTEE COMMUNITY MEMBERS, FAMILY ADVISORY COUNCIL, YOUTH ADVISORY COUNCIL, MEDICAL SCHOOL STUDENTS

43,647

VISITS

VISITS BY LOCATION



12,552

TELEPHONE VISITS



11,209

IN CENTRE/HOME



19,886

IN SCHOOL

SCHOOL-BASED REHABILITATION SERVICES

105

SCHOOLS SERVED

4

SCHOOL BOARDS

6

PRIVATE SCHOOLS

Services

Our clients may receive multiple services through JMCC. Here we highlight the number of visits this year for the different services we offer. We also provide several other specialty programs that are not

listed here, including Autism Services (in partnership with TVCC), Orthopaedic and Rheumatology Clinics, Transition Clinics and a Cleft Lip and Palate/ Cranio-facial Dental Program.



13,685

OCCUPATIONAL
THERAPY



10,171

SPEECH-LANGUAGE
THERAPY



560

SERVICE NAVIGATION /
SMARTSTART HUB



3,037

PHYSIOTHERAPY



1,128

FAMILY SERVICES/
SOCIAL WORK



966

AUGMENTATIVE
COMMUNICATION



887

SEATING AND
MOBILITY



232

THERAPEUTIC
RECREATION

CLIENT/FAMILY ENGAGEMENT AND SUPPORT



1,068 HOURS

Clients/families provided
support to JMCC (paid/volunteer)



790 VISITS

Supported by Language Line



300 VISITS

Supported by an in-person translator

Our Gracious Donors

April 1, 2023 – March 31, 2024

We are so grateful to all of our generous donors and grantors.

Some donors have requested to remain anonymous, not all contributors are listed here.

\$100,000 - \$499,999

Ontario Trillium Foundation
Stephanie & Barry Zekelman Foundation

\$50,000 - \$99,999

Government of Canada Community Services Recovery Fund

\$10,000 - \$49,999

Bull Market Holdings Inc.
Caesars Windsor Cares
The Estate of Nina Zangger

The Giving Eight
Hometown Family Pharmacy
Jeff Sylvestre

McDonald's Windsor-Essex
Oakley's Miracle
Solcz Family Foundation

\$5,000 - \$9,999

Amyotrophic Lateral Sclerosis Society of Essex County
The Charles and Ethel Cohen Family Foundation
Gordie Howe International Bridge Community BP
Harrow Home Hardware

In Honour Of The Ones We Love
Konnectsys Inc.
Moramos Shrine Club (Windsor)
Marlene Richard

Our Gracious Donors

April 1, 2023 – March 31, 2024

\$1,000 - \$4,999

All Canadian Entertainment
Anne Safranyos
Bob Bell
Brad Anger
Chris Sauve
Enwin Utilities Limited
Frank & Theresa Robinet
Glenwood United Church

Harrow Fair Board
Harrow Feed Store (1560883 Ont. Ltd.)
Jordan Silvester
Knights of Columbus 5642, St. Joseph Council
Knights of Columbus, Council 9528
MV United Translations
Philip & Pam Bezaire
Priscilla's Presents
Rick Hedges

Western Equipment Limited
Saman Arif
Scott MacLean
Scottish Rite Charity Bingo
Sheila Clyne
The May Court Club of Windsor
West Windsor Power
weULTRA group

\$100 - \$999

Architectural Design Associates
BGC Funding Innovation Inc.
Colchester Farms
The Depot

The Dreaming Tree
Epworth United Church Women
Fort Malden Chapter #268 O.E.S.
Gates Canada Inc.

Movati Athletic (Group) Inc.
Unifor Local 200
Visitation Parish Catholic Women's League
Windsor and District Area Council - PSAC

| | | | | |
|------------------------|-----------------------------|--------------------------|---------------------------|------------------------------|
| Ana Kleer | Doreen Habiyakare | John & Judy Tunnicliff | Lisa & Louis Raffoul | Randy & Dawn Jaques |
| Andrew Stratton | Dr. Elizabeth Macklin | John & Marie Guthrie | Lois Rivest | Richard McCarthy |
| Andy & Joyce Harkness | Elizabeth Haugh | John Herhalt | Manjit Jammu | Richard Rivard |
| Angela Kelly | Fay Dutka-Zavitz | John Malott | Marc Pillon | Robert Rieveley |
| Anne Anderson | Forrest Turner | John Zangari, Jr. | Marguerite Wales | Sandy Anderson |
| Bert Cozens | Frank Lovrecich | Joseph & Shari Decaire | Marianne Burling | Sara Cecile |
| Betty Ouellette | Gerald Trombley | Judy Gibb-Newman | Martin Solcz | Sharon Cornett |
| Brian Cook | Gerry Bastien | Judy MacKenzie | Mary & Robert Hall-Brooks | Sister Sheila McKinley |
| Brianna & Jacob Prodan | Gerry Demers | Julia Burgess | Mary Ellen Meloche | Stephen & Constance Richards |
| Carolyn Recker | Gianmarco Giglio | Justin Stevenson | Maurice & Dianne McVitty | Stephen Payne |
| Chris Lewis | Giovanni Vilella | Karen Papps | Megan Balsillie | Stephen Yoker |
| Chris Richard | Gordon Smith | Katherine Buchner | Melanie Rousseau | Steve Malone |
| Cindy Gagnier | Isa Petracco | Katherine Preney | Michael & Norine Mereszak | Susan Wallace |
| Cindy Schuster | Jack MacRae | Larry & Patricia Loebach | Michael Szedlak | Teresa Landry |
| Claire & Joan Beaudoin | James & Jeannette Sylvestre | Laura Carcelen | Michelle Ieraci | Thomas & Shannon Oper |
| David Cozens | Janice Brown | Lawrence Lessard | Nancy Jammu-Taylor | Tracey Roberts |
| Debbie McGivney | Jennifer Bechard | Lawrence McFadden | Normand & Catherine | Trudy Hummel |
| Dennis McLean | Jennifer Jovanovski | Leo Bechard | Gauthier | Victor & Marilyn Hebert |
| Diane Aversa | Jodi & Marko Sekulic | Leslie Balsillie | Patricia Lauzon | Wayne Hyland |
| | | | | William & Heather Woschenski |

Financials

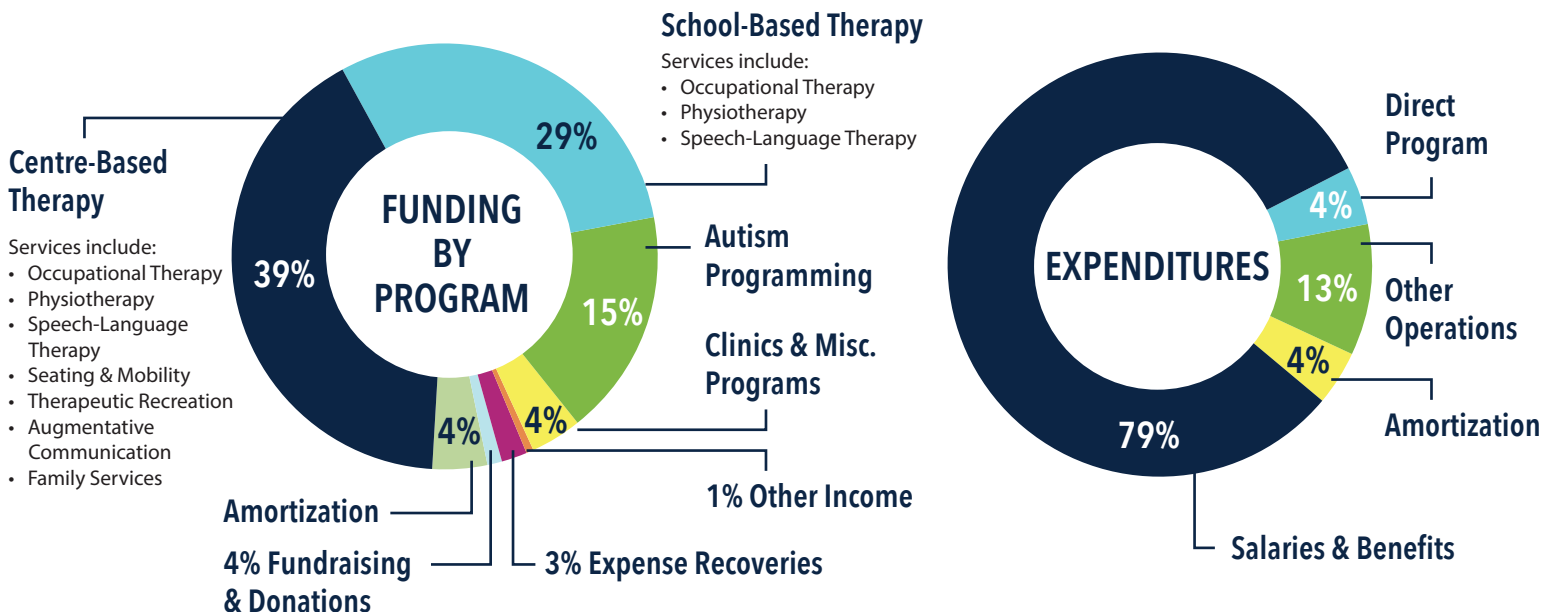
JOHN MCGIVNEY CHILDREN'S CENTRE

Statement of Operations

Year ended March 31, 2024

| | 2024 | 2023 |
|--|-------------------|--------------------|
| Revenue: | | |
| Centre-Based Therapy | \$ 4,410,548 | \$ 4,476,280 |
| School-Based Therapy | 3,278,994 | 3,238,276 |
| Autism Programming | 1,718,246 | 1,879,055 |
| Clinics & Misc Programs | 398,980 | 416,665 |
| Fundraising, Donations & Grants | 473,920 | 68,656 |
| Expense Recoveries | 299,561 | 262,069 |
| Other Income | 149,103 | 73,150 |
| Amortization of Deferred Capital Contributions | 463,917 | 451,989 |
| | 11,193,269 | 10,866,140 |
| Expenses: | | |
| Salaries & Benefits | 8,540,613 | 8,871,769 |
| Direct Program | 380,562 | 497,553 |
| Other - Operations | 1,446,353 | 1,088,216 |
| Amortization of Property & Equipment | 456,278 | 445,341 |
| | 10,823,806 | 10,902,879 |
| Excess of Revenue over Expenses | \$ 369,463 | \$ (36,739) |

A complete set of audited financial statements is available upon request.



Events

Our families enjoyed many wonderful events throughout the year, sharing, connecting and having fun!. Here are just a few of the highlights



Junie B. Jones Musical



Cinco de Mayo Dance



Colasanti's Planting



Family Swim



Ice Cream Social



Halloween Dance



Apple Picking



helping abilities grow

John McGivney Children's Centre is a paediatric outpatient health facility serving the Windsor/Essex region of Ontario. We have been meeting the communication, developmental, and physical needs of children for over 45 years; providing services to infants, children, and adolescents, from birth to 19 years, and up to 21 if still in high school. Our services are offered in our Centre, virtually, in schools, and in our community.

The John McGivney Children's Centre is funded by the Ministry of Children, Community and Social Services (MCCSS) and works in close collaboration with network partners funded by MCCSS and other ministries including the Ministry of Education and Ministry of Health.

- Occupational Therapy
- Physiotherapy
- Speech Language Pathology
- Family Services
- Augmentative and Alternative Communication
- Therapeutic Recreation
- Seating and Mobility
- School Based Rehabilitation Services (SBRS)
- Autism Services
- Specialty Clinics
- SmartStart Hub Services

 3945 Matchett Road, Windsor, ON

 519.252.7281 | 1.800.976.JMCC

 519.252.5873

 info@jmccentre.ca

Charitable Registration #: 11922 2446 RR0001



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2021-2025

www.jmccentre.ca

