



John McGivney

CHILDREN'S CENTRE



Annual Report
2022 - 2023

our mission

We enrich and celebrate the lives of children and youth with disabilities to help abilities grow by providing child-focused, family-centred care.

our vision

As a provider of innovative services to children with disabilities, we are a centre of hope, support and inspiration, working together toward a future of empowerment, participation, and opportunity.

our values

Collaboration

We believe that children live in relationships with their families, their communities and society. We are committed to collaboration with the people and organizations who provide support to the children we serve.

President's message to our community

Ken Kapustiak

President

On behalf of the board, I would like to recognize and congratulate our great staff and the management team for their dedication in continuing to work together to best serve our clients and families, and strengthen our organization.

I also want to thank our many volunteers, including our board committees, and members of our Family Advisory Council, Youth Advisory Council and Youth Group who generously share their skills and talents – you all play an important part in our success.

And to our many, many donors. We thank you sincerely for the support you have shown to JMCC. We have many long-term donors, and a number of new donors this year as well. Thank you for believing in who we are, and what we do.

This year has been one of challenge and opportunity. After extensive re-opening

plans and COVID-19 guidelines were developed, we were able to return to in-person meetings and treatment sessions, while continuing our hybrid model that included virtual opportunities for staff and families. This has proven to be popular and we will continue this progressive approach. Also very popular is our new extended ours, which our families asked for and we listened!

We are very excited about the launch of our new 2023-2028 Strategic Plan, which highlights, in the midst of change, the importance of being stable, resilient and dynamic, while focusing on leadership and innovation. I invite you learn more about our Plan, and our inspirational goals and priorities which is highlighted on Page 4 of this report.

I also invite you to read about our many new initiatives, including the launch of our SmartStart Hub, celebrating the first

graduates of our Autism Entry to School Program, creating innovative custom chair parts, and introducing new feeding intake sessions.

Finally, I would like to thank Jessica Sartori who steered us through the past three years of change and growth. Under her leadership the JMCC team achieved significant accomplishments, including navigating the COVID-19 pandemic, obtaining Accreditation with Exemplary Standing from Accreditation Canada, and developing a Youth Advisory Council to empower young people to share their experiences and ideas. Throughout her time as CEO, she had shown great enthusiasm and immense passion for children and youth with disabilities and their families in Windsor and Essex County and wish her much success in her future endeavours.

We are looking forward together to a bright and successful future!

Executive Board

Ken Kapustiak, President
Terry Johnson, Vice-President
Vince Laframboise, Past-President
Allan Cohen, Treasurer

Directors

Wiqar Hussain **Stephen Richards**
Kevin Matte **Kathleen Roberts**
Gina Pittman **David Sundin**

Board Community Members

Ann Diab **Andrea Fyall** **Sarah Picco**
Julie Fraser **Nancy Gignac** **John-Marc Vachon**



At JMCC, we are committed to an environment that is diverse, fair and inclusive of everyone, and we welcome and appreciate the many identities, experiences, perspectives, and abilities of our children and youth and their families, our staff, board members, and our community partners.

Honesty

We believe that the best decisions and actions are taken with transparency and accountability. We are committed to honesty and openness in our work and in our interactions with others.

Innovation

We believe that our children and families deserve to have access to the best ideas and services. We are committed to seeking out new and better tools and techniques, and methods of engagement with our children, families and the community.

Leadership

We believe that as practitioners, and as an organization, we play an important role in leading for change. We are committed to using our expertise to help build a better world for the children and families we serve.

Diversity, Equity, and Inclusion

We believe that our work is made better when we listen to, include, and meet those who need our services where they are and remove barriers to participation. We are committed to being an equitable and just organization.



*team
JMCC*

Our JMCC team dedicates their skills, passion and energy each and every day to enriching and celebrating the lives of children and youth with disabilities.
Thank you to this amazing team!



moving forward together

JMCC Launches 2023-28 Strategic Plan

JMCC plays an important role in our community and we are committed to enriching and celebrating the lives of children and youth with disabilities while providing essential child-focused, family-centred care. We are proud to be a centre of hope, support and inspiration for our families and we are committed to continuing to work together toward a future of empowerment, participation and opportunity.

In 2028, JMCC will:

Future Readiness: ... have a reputation, supported by current and former families and children for transparent, accessible, innovative care. JMCC graduates will seamlessly transition into adulthood with confidence.

Strong Organization: ... be an employer of choice for professionals in the sector with a reputation for leadership in equity, diversity and inclusion. JMCC will also have long term financial and asset management strategies that are robust and allow adaptation to changes in direction from provincial or other funders.

Quality Services: ... use high quality data to review, analyze and innovate in the delivery of service which results in successful outcomes for the children and families we serve. JMCC will maintain and improve the quality of the organization's accreditation with Accreditation Canada and its reputation in the children's treatment sector.

Community Connection: ... be seen as a leader in helping families and children connect to the services they need when they need them. JMCC will also be sought out for leadership on how to support children with complex disabilities in the community at large.

The 2023-28 Strategic Plan highlights the importance of being stable, resilient and dynamic and the goals focus on leadership and innovation, while also including aspirations of transformation and change.



our services

John McGivney Children's Centre (JMCC) is a paediatric outpatient health facility serving the Windsor/Essex region of Ontario. We have been meeting the communication, developmental, and physical needs of children for over 44 years; providing services to infants, children, and adolescents, aged birth to 19 years, and up to 21 if still in high school. Our services are offered in our Centre, virtually, in schools, and in our community.

- Occupational Therapy
- Physiotherapy
- Speech Language Pathology
- Family Services
- Augmentative and Alternative Communication
- Therapeutic Recreation
- Seating and Mobility
- School Based Rehabilitation Services (SBRS)
- Autism Services
- Specialty Clinics
- SmartStart Hub Services

the smart start hub

An initiative of the Government of Ontario, children's treatment centres across the province were selected to host SmartStart Hub services for their region.

Launched in January 2023, the SmartStart Hub at JMCC is a starting place for anyone concerned about a child or youth's development, including the ability to move around, perform daily activities, understand other people, tell people what they want, get along with others, or participate in activities.

Children and youth up to the age of 19, or 21 if still enrolled in high school, are eligible for SmartStart Hub Services. In partnership with local agencies including Hôtel Dieu Grace Healthcare, Children First, Connections and the Windsor Essex County Health Unit, the SmartStart Hub at JMCC is available to help direct service providers and families to the appropriate agency for service. As always, families and service providers are welcome to contact each agency directly. Since January, the SmartStart Hub has received 58 referrals!



support from our

generous community

Some highlights of our many donors. You are the pillar of our community. *We couldn't do what we do without you.*



Harrow Fair Pie Auction 25 years of Donations

After a two-year hiatus, the Brad & Joanne Stannard Memorial Pie Auction at the Harrow Fair returned Labour Day weekend 2022. What a night it was celebrating the 25th anniversary of the event: The auction raised a record-breaking \$50,000!

Mark Stannard, together with his wife Lisa and their sons Philip and Owen, carry on the tradition of his parents Brad & Joanne Stannard. Their son Todd was born with spina bifida and passed away in 1975 at the age of seven. The Stannard family is proud to continue this tradition, supporting children and youth with disabilities and their families in Windsor-Essex.

Over the years, this amazing annual pie auction has raised a total of \$283,572!



The Giving Eight

For the second year in a row, the Giving Eight, a non-profit group of business owners and leaders, selected JMCC to receive the proceeds from their annual golf tournament. In total, Owen Crampsie and his Giving 8 colleagues have donated \$20,000 to the Centre. "Our single mandate is to make life the best it can be for as many of the less fortunate as we can reach, to make a difference where and when we are able," says Owen.



Plasman continues 10-year tradition.

Plasman Global Headquarters and their manufacturing plants have delivered thousands of items to JMCC yearly for the past ten years. President & CEO David Wiskel says he "feels an immense sense of pride as this long-standing partnership is another example of how Plasman strives to work with and for the communities in which we live and operate."

Shrine Club donations have reached over \$55,000

The Moramos Shrine Club has been donating to JMCC for 10 years, allowing the Centre to purchase much-needed equipment. In addition to supporting our accessible playground Play McGivney, their donations supported our telemedicine system, providing remote education and training opportunities for our staff. This system was also used for a number of consult appointments for our clients with specialists in London and beyond ~ the convenience is immeasurable.



entry to school program *new!*



JMCC celebrates the first graduates!

In September, JMCC celebrated the first graduates of the Windsor-Essex Entry to School program. This group-based, skill-building program supports children with Autism who are entering school for the first time and their families as they prepare for this transition. The six-month in-class portion focuses on communication, play, social interaction, functional routines, behavioural self-management, pre-academics, learning and attention. Once participants begin school, staff continue to support families.

"I've noticed many gains in my daughter throughout her time in the entry to school program. She is more social, she is speaking more and she absolutely loves colouring, drawing and building with blocks. She is so excited to start school and I credit the amazing staff in the program for that. They are so friendly and organized and they understand the unique needs of each child. We are so happy and so grateful" - Parent.

seating and mobility

The Seating and Mobility team at JMCC supports children and youth who have difficulties with movement and require equipment to help improve comfort, posture and their ability to perform daily activities. Over the past year, the team has focused on creating custom chair parts, like seat cushions, backrests, headrests and foot/calf pads. Creating these custom items in-Centre or with regional vendors reduces wait times for clients and families and helps fill a gap where there are no suitable products available on the market to meet needs.

Also this year the JMCC team has collaborated with the pediatric hospitals in the region on the positioning and safe transport home of some very fragile babies and children. The willingness of hospital staff across Southern Ontario to reach out to JMCC's Seating Department for assistance demonstrates the level of respect these hospitals have for JMCC services.



working together toward a future of

empowerment, participation & opportunity



In July, we hosted our first Life Skills program for teens focusing on education, making social connections and learning new skills to prepare them for the future. The group focused on cooking, self-care techniques, budgeting, advocacy, understanding mental health and so much more.

This was so successful, we have exciting plans to expand our Life Skills Program moving forward!

Life skills program



In 2022-23, the YAC helped plan and develop our Life Skills Program. This was a great success and we will be continuing to run the program bigger and better this year. The YAC provides input on videos and content for JMCC to post on our digital media platforms particularly pertaining to disability awareness, promoting helpful tips and tricks to make everyday life easier like ways to stay motivated, be more independent, more organized and more! They also provided input on our pride flag and banner to help JMCC become more visibly inclusive, and they also helped bring back JMCC dances! They are a very busy and very valuable group!

youth advisory council



Our Family Advisory Council brings ideas forwards to enhance services and supports for our children and families, and provides input and recommendations on topics and issues related to their lived experience and involvement with our services.

In 2022-23, the FAC was instrumental in designing a Family Support Fund to ease the financial burden families face when purchasing equipment and supplies for their child that are not funded. They also provided significant input into JMCC's Family Feedback Survey and contributed to the Centre's Strategic Plan. Our FAC has continued to advocate for programming and services that meet the changing needs of families including transition-to-adulthood support and Life Skills programs.

family advisory council

portunity



family centred support

"The Life Skills program was so well done and our son enjoyed it and looked forward to it! I think there is a huge need for this program right now and it was a great way to get him out and interact with a new group. JMCC staff have such a higher level of training and specialized expertise that is rare to find! These skills often take a long time and energy to work on at home and it was so helpful to have a fresh face to work on their goals."

- Cindy, Mom of Life Skills Program participant

Angela Kelly, our Family Engagement Consultant has responded to the needs of families by creating opportunities for parents, caregivers and families to connect with each other and learn about additional supports and services within our community. This past year, families enjoyed apple picking, meeting up at splash pads

across the area, attending a Windsor Symphony Orchestra performance, and an ice cream social! Parents and caregivers came out for a dinner and talk on home accessibility renovations. Many took part in webinars about financial assistance programs available through CRA, and tips/strategies to improve children's communication skills presented by our own speech and language therapists. Angela also continues to make connections through JMCC's Parents United program.

This dynamic group of JMCC clients and recent graduates aged 14 to 30 meet with JMCC team members to share stories about their lived experiences and offer thoughts and ideas on additional ways JMCC can continue to support youth who receive services through the Centre.

YOUTH ADVISORY COUNCIL MEMBERS

Katie Harris, Staff Co-Chair

Brit, Youth Co-Chair

Arta
Faith

Marlayna
Mackenzie



streamlining our feeding intake process

FAMILY ADVISORY COUNCIL MEMBERS

Maria Saunders
Chair

Angela Kelly
Caroline Warkentin
Hiba Ismail
Kevin McShan
Lucia Chevalier
Maria Coppola
Raymond Calla
Sheila Ruggaber

Eating difficulties are common amongst children. Approximately 5% - 20% of all children and 40 - 80% of children with developmental disabilities experience some type of eating problems. Our Feeding Intake helps children and youth with choking or swallowing concerns, texture aversions, difficulty transitioning onto solids, limited accepted foods, and difficulty engaging in mealtime routines. We started a streamlined Feeding Intake

process to quickly address and assess feeding concerns for children and youth not already attached to a clinician. The intake sessions are attended by both Occupational Therapists and Speech Language Pathologists, along with the caregivers. During the session a history is collected, eating is observed as tolerated, and education and recommendations about next steps are provided. We continue our support by referring to parent education sessions, other therapy support services, and partner agencies.

So far our Feeding Intake has served 72 clients, from infants through to pre-teens.

our gracious donors

April 1, 2022 – March 31, 2023

We are so grateful to all of our generous donors.
Some donors have requested to remain anonymous,
not all contributors are listed here.

\$10,000 - \$49,999

Hometown Family Pharmacy
Sylvestre Enterprises
The Giving Eight Community Support

Solcz Family Foundation
Windsor Essex Care for Kids Foundation
Donald & Cathy Larkin

\$5,000 - \$9,999

Moramos Shrine Club (Windsor)
Enwin Utilities Limited
Charles and Ethel Cohen Family Foundation

Dave Nanderam
Michael & Doreen Solcz
Ronald Vermette

\$1,000 - \$4,999

All Canadian Entertainment
Canue Windsor Inc.
County Towing
Greenhawk Equestrian Sport
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Richard Kennedy
Richard Meloche
Rick Hedges
Sheila Clyne
Tamara Stomp
William Disher

\$100 - \$999

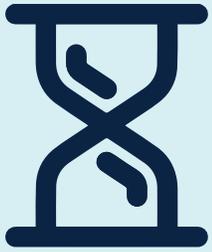
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Savvy Boutique Inc.
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Harrow Fair Board

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Adam Graves	Cindy Burns	James & Sherri Zorzit	Larry & Patricia Loebach	Ron & Verna McLean
Alan Valihora	Cindy Gagnier	Jeffrey Derochie	Lawrence Lessard	Rosanne Krosiak
Aleks and Jean Krndija	Cindy Tracey	Jennifer Radojcevic	Leo Bechard	Rosemary Kyriliuk
Alex Szalkai	Cindy Udzbinac	Jennifer Valente	Leslie Balsillie	Ruth Ann Pettapiece
Alison Askin	Claire & Joan Beaudoin	Jessica Fazekas	Lilli Dietrich	Sabrina Amicone
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Charlotte Fauteux	Grant & Shona Girardin	Kevin & Patricia Mulvey	Richard McCarthy	Wendy & Michael Coughlin
Cheryl McBeth	Greg and Denise Toldo	Kevin Gough	Richard Rivard	Wenmao Xu
Chris Kiriak	Hans Rempel	Kevin Sinn	Robert Binns	William & Heather Woschenski
Chris Peacock	Heather & Jim Scott	Kevin Wright	Robin Stille	William Jones
Chris Richard	Isa Petracco	Kristen Brunette	Rochelle Quigg	William Rankin
Christina Taggart	Jack MacRae	Lady Laforet	Ron & Meghan Mailloux	Win & Henry Harwood
Christopher Sauve	James & Barb Dunn			

our impact



58,510

SERVICE RECIPIENT HOURS

Amount of time it take clinicians to provide all services related to clients (not just visits).



3,716

INDIVIDUALS SERVED



1,371

NEW, UNIQUE REFERRALS

39,364 VISITS



27,928

IN-PERSON VISITS

818

VIRTUAL VISITS



10,618

TELEPHONE VISITS

100



STAFF: FULL-TIME, PART-TIME, CLINICAL & CORPORATE



34

VOLUNTEERS

BOARD DIRECTORS, BOARD COMMITTEE COMMUNITY MEMBERS, FAMILY ADVISORY COUNCIL, YOUTH ADVISORY COUNCIL, YOUTH GROUP

Client Demographics



0-11 MONTHS

108



1-3 YEARS

537



4-6 YEARS

1,087



7-11 YEARS

1,235



12-17 YEARS

464



18+ YEARS

285

services

Our clients may receive one or multiple services. Here we highlight how many of our clients received each of our services this year. We also provide other specialty programs and clinics including Feeding Intake, an Orthopaedic Clinic, Rheumatology Clinic, a Transition Clinic, a Cleft Lip and Plate/Craniofacial Dental Clinic, and a Velopharyngeal-Inadequacy (VPI) Clinic.



2,254

OCCUPATIONAL
THERAPY



1,613

SPEECH-LANGUAGE
THERAPY



1,211

SERVICE
NAVIGATION



1,179

PHYSIOTHERAPY



273

FAMILY
SERVICES



219

AUGMENTATIVE
COMMUNICATION



174

SEATING AND
MOBILITY



50

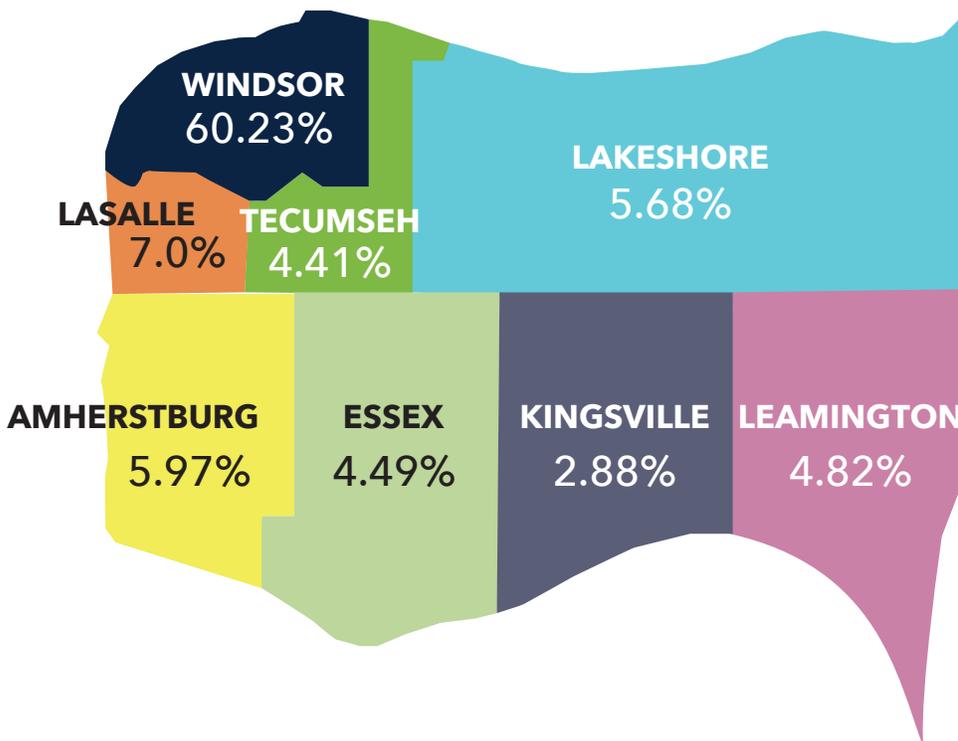
AUTISM
SERVICES*



48

THERAPEUTIC
RECREATION

*in partnership with TVCC



Clients Served by Area

WHEATLEY
0.91%

OTHER
3.61%

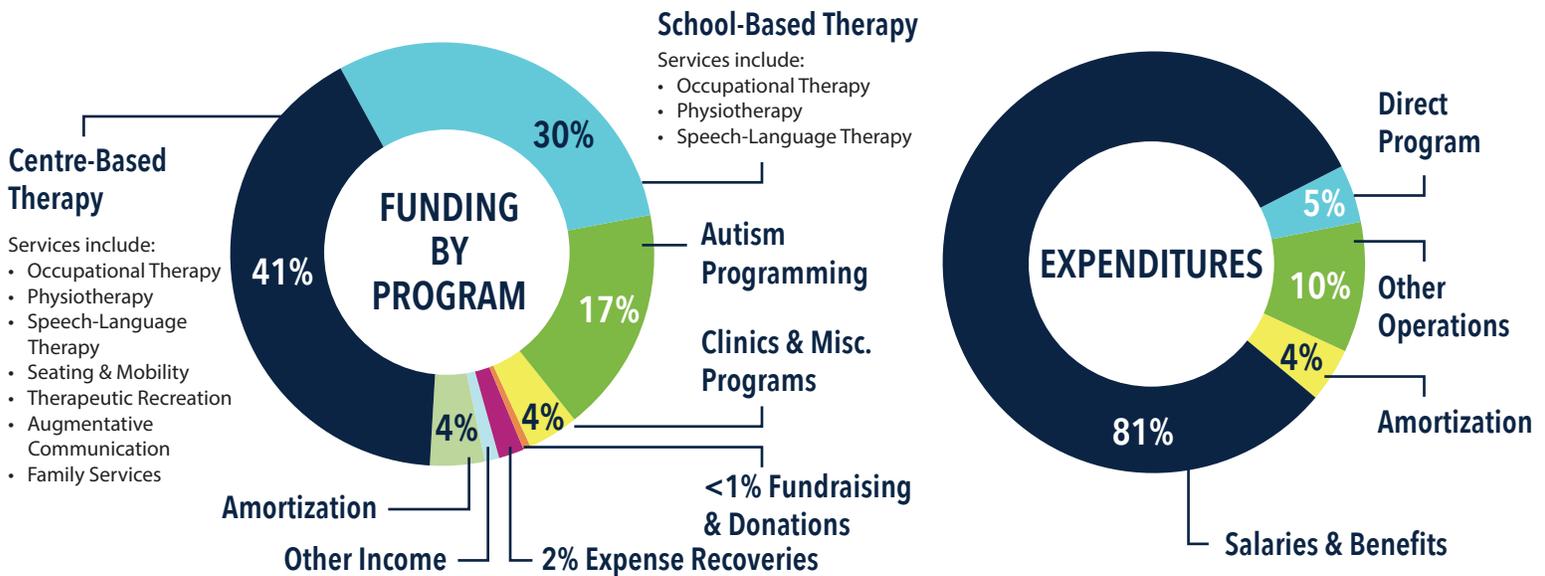
financials

JOHN MCGIVNEY CHILDREN'S CENTRE

Statement of Operations

Year ended March 31	2023	2022
Revenue:		
Centre-Based Therapy	\$ 4,476,280	\$ 3,966,687
School-Based Therapy	3,238,276	2,794,419
Autism Programming	1,879,055	1,320,708
Clinics & Misc Programs	416,665	440,468
Fundraising and Donations	68,656	69,369
Expense Recoveries	262,069	319,993
Other Income	73,150	20,446
Amortization of Deferred Capital Contributions	451,989	450,894
	<u>10,866,140</u>	<u>9,382,984</u>
Expenses:		
Salaries & Benefits	8,871,769	7,492,459
Direct Program	497,553	388,870
Other - Operations	1,088,216	1,076,298
Amortization of Property & Equipment	445,341	445,230
	<u>10,902,879</u>	<u>9,402,857</u>
Excess of Revenue over Expenses	<u>\$ (36,739)</u>	<u>\$ (19,873)</u>

A complete set of audited financial statements is available upon request.





COFFEE SOCIAL

Hosted by Angela Kelly our Family Engagement Consultant, this was a wonderful way for JMCC families to meet one another, share conversation and ideas, and enjoy some refreshments. It was also an opportunity for Angela to let families know about great resources for families, and upcoming events.

events

Highlights of some of our many events and activities



dances

HALLOWE'EN

A spooktacular good time was had by all for our JMCC teens and young adults, with music, games and snacks!



VALENTINE'S DAY

Clients and alumni enjoyed a very special dance with music, snacks and games!

MAKE 'N TAKE FUN!

Make 'n take fun with lots of activities during our March Break recreation therapy groups!



MOTHER'S DAY CELEBRATIONS

Family Engagement Consultant Angela Kelly arranged to surprise Moms coming into the Centre on Mother's Day with a special basket full of gifts!



rainbow day

For Pride Month in June, we flew the Pride flag and held a special 'Rainbow Day' to join the diversity celebration with other schools and organizations. It was a wonderful opportunity for children and staff to dress in bright rainbow colours to demonstrate our support for diversity in our Centre, and in our community.



SHAMROCK SIBLINGS

This year's sibling's day Shamrocked! Siblings of JMCC clients gathered for a day of fun-filled activities, opportunities to share experiences and learn from JMCC staff and one another.

FAMILY BANANA BREAD BAKING

Our virtual banana bread baking events this winter were a BUNCH of fun! Our amateur chefs enjoyed baking together, chatting and of course tasting their delicious banana bread creations. Thumbs up to this yummy treat!



celebration of life

In October, staff, students, board members and volunteers gathered to celebrate the lives of children, staff and volunteers who have passed away. It was a beautiful ceremony on a gorgeous fall day.

helping abilities grow



JMCC families got together in the fall for some apple picking! The group rode an accessible wagon to the orchard, visited farm animals, checked out the play area, listened to music and enjoyed some yummy treats. It was a great day of fall fun!



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