

the many  
faces of



McGivney

ANNUAL REPORT | 2021 - 2022



*helping abilities grow*

# A message to our community

People, Partners, Progress. These words come to mind when we think of this incredible place we call the John McGivney Children's Centre. We have an extraordinary 44-year history of providing exceptional care while meeting the developmental, physical and communications needs of thousands of children and families each year.

We're very proud to take this opportunity to showcase and celebrate some of the achievements of the John McGivney Children's Centre over the past year. Our sincere appreciation to all staff and volunteers for their hard work, tenacity, and ingenuity. From our board directors and committee community members, to our Family Advisory Council, Youth Advisory Council and so many other volunteers, and to our staff, each individual plays an important part in our success. We thank each and every one of you for your unique talents, efforts, and never-wavering passion to empower and inspire children, youth, and families.

We want to especially acknowledge and recognize all the parents and families who have worked so hard through the pandemic. Through virtual and in-person sessions, you dedicated your time and were engaged in activities, always working towards the best for your children.

We also would like to thank our community for your generosity. So many individuals and organizations continue to believe in us, supporting programs and initiatives to help our children and families. We could not do what we do without your help.

We enriched our services with the tremendous growth of our Autism program in partnership with a several local agencies. We continue to partner to deliver services in Core ABA programming and Foundational Family Services. In this last year we have launched two Caregiver-Mediated Early Years programs including the Entry to School Program located at Central Park Athletics to help children with an autism diagnosis who are entering school for the first time. These are all expanded programs through the Ministry of Children, Community and Social Services (MCCSS) Ontario Autism Program.

In March 2022, MCCSS introduced SmartStart Hubs under the leadership of Ontario's Treatment Centres (CTCs), including JMCC - the first step toward greater integration in the child development services system. CTCs have a strategic opportunity to demonstrate our leadership and expertise in child and youth developmental services, and we are working with many partners to co-create a successful, locally-developed solution to make accessing services easier for families. SmartStart Hubs will provide a clear point of entry for families concerned about their child's development. We're in the planning process with our partners, and looking forward to launching our regional SmartStart Hub by the end of this year.

The pandemic allowed us to build new capacity to deliver services virtually, always grounded in the priority of safety. Safely managing the risks while emerging from the pandemic lockdown let us resume in-person services, while protecting our families and staff. Doing this while continuing virtual service where possible created new hybrid options that will continue to enhance access to our services. We're proud of how we've adapted our processes to match the hallmark resilience of our children, youth and families, and we look forward to continuing to explore innovative ways to provide the best possible programs and services to children and families in our community.

**VINCE  
LAFRAMBOISE**  
Board President



**JESSICA  
SARTORI**  
Chief Executive Officer



## our mission

The John McGivney Children's Centre provides family-centred holistic care to the community, enriching the lives of children and youth with special needs by helping them reach their full potential.

## our vision

We are a centre of hope, support and inspiration for children with special needs and their families; working together toward a future of participation, acceptance and opportunities.

## our values

### Accountability

We accept responsibility for our actions and decisions and demonstrate commitment to accomplish work in an ethical, efficient and cost effective manner.

### Collaboration

We work together as an organization with families and our partners to support and achieve shared goals in the best interest of children, families and the community.

### Quality

We provide services that meet the emerging needs of our clients and seek new opportunities to improve services.

### Resourcefulness

We apply creative, innovative and collective knowledge to find answers for opportunities and challenges.

### Respect

We value diversity and equity, and treat people with fairness, courtesy and impartiality.

### Transparency

We operate in a manner that makes it easy for others to appreciate and understand our actions as an organization.

# our board

## Executive

**Vince Laframboise**, President  
**Ken Kapustiak**, Vice-President  
**Elizabeth Haugh**, Past-President  
**Stephen Richards**, Treasurer

## Directors

**Danielle Campo McLeod**  
**Allan Cohen**  
**Wiqar Husain**  
**Patti Lauzon**  
**Kevin Matte**  
**Gina Pittman**  
**Kathleen Roberts**  
**David Sundin**

**Jessica Sartori**, CEO & Secretary  
(Ex-Officio)



## Equity, Diversion & Inclusion

At JMCC we are committed to an environment that is diverse, fair and inclusive of everyone, and we welcome and appreciate the many identities, experiences, perspectives, and abilities of our children and youth and their families, our staff, board members, and our community partners. This year our Inclusion, Diversity, Equity & Accessibility (IDEA) Committee, made up of JMCC Family Advisors and JMCC staff at all levels, created our new Statement of Commitment. Our Statement can be found posted around the Centre, and on our website.

# team JMCC

Every year our JMCC team dedicates their skills, passion and energy to helping our children and families, and each other. We're grateful for such an amazing team.



# our amazing JMCC kids



*nicky*

Nicky is a 12 year old boy who was recently diagnosed with medulloblastoma, a brain cancer. Nicky needed help with walking and running again. Also, his left hand just wasn't the same after his brain tumour removal surgery. JMCC has been a life-saver for him! This is Nicky's second time working with JMCC. They helped him as a toddler when he was diagnosed with a speech disorder Childhood Apraxia of Speech. In times of need, JMCC has really been there for our family and we couldn't be more thankful. The staff truly care and they advocated for Nicky whenever it was needed. We cannot thank you enough!  
 ~ The Kantarjian Family



*madalayna*

Madalayna was diagnosed at 5 months old with a rare genetic disease called Malignant Infantile Osteopetrosis. JMCC met with us almost immediately after our lengthy hospital stays. Madalayna is now a happy 5 year old girl who goes to school and is doing amazing for what she has been through. She would have a different story if we didn't have JMCC in our corner with us and we are truly grateful for their services.  
 ~ Tamara, Mom



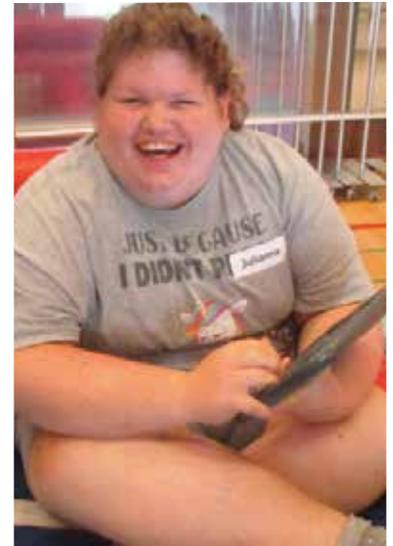
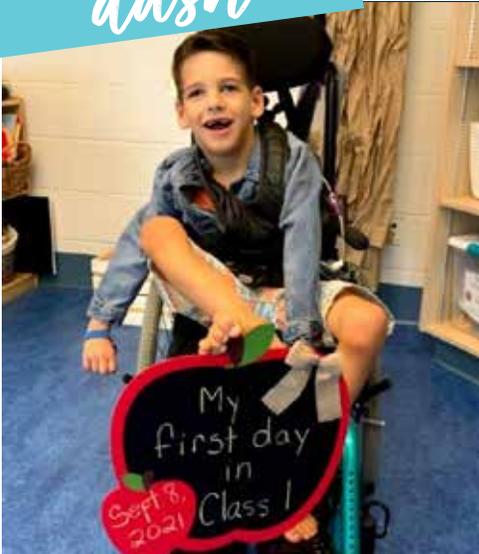
*maya*

We were introduced to the amazing staff at JMCC prior to the birth of Maya, when we discovered she wouldn't be the typical newborn. Maya was born with a rare genetic syndrome, and with 3 other children at home we didn't know how we were going to manage all of the different feelings and stress we would face, and we were scared of the road ahead. One year and 19 doctors/specialists later, we couldn't have done all we have to support Maya's growth and development without the help of JMCC. This is a Centre I turn to often for help, answers and assistance. Thank you JMCC for everything you do for our family, and all the families that are part of your programs. The children will excel because of your continued dedication.  
 ~ Amanda, Mom



# our amazing JMCC kids

## dash



The incredible staff at JMCC have become like family to us. I truly owe Dash's therapists my life because I don't know where he would be without them. Dash became involved with John McGivney right after his first birthday. He has HIE (hypoxic ischemic encephalopathy), Cerebral Palsy, and global developmental delay. He is 6 years old now and thriving.

~ Mackenzie, Mom



## jakub



Jakub started his services at JMCC after his long struggle with cancer and stem cell transplant. We were welcomed with open arms. He has been involved with OT/PT and SLP services. Jakub was very underweight with strong oral and food aversions and the JMCC team gave us easy and helpful instructions that helped Jakub gain weight and have a more positive feeding experience. It feels so comforting to have a team who supports us as a whole, so we can focus on what's important.

~ Joanna, Mom

## william

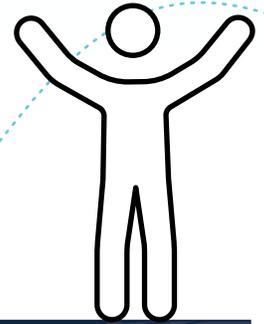
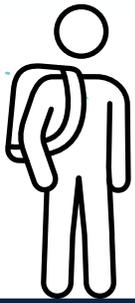


William is a sweet, silly 2 1/2 year old with Down Syndrome. We first met the JMCC team when he was 2 months old. They've walked with us through his changing needs, and cheered with us for all his (literal) steps and accomplishments. JMCC team members go above and beyond to inform, guide, support and help us advocate for William. They are always available to answer our questions, and ready with tools and resources to help William learn and thrive. We are ever thankful for the dedication and genuine support JMCC has provided for our family.

~ Tina & Matt



# empowering young adults



## Job Skills and Transition to Employment Programs

Helping our youth prepare for life by offering tools to build job readiness is a missing link in our community. To work towards change in this area, JMCC created two job-readiness programs. Our Job Skills Program is for youth 17-21 interested in gaining knowledge and experience to eventually seek employment or meaningful volunteer work. This 4-week program provided youth with an opportunity to learn valuable work skills such as how to communicate with colleagues and supervisors, how to ask questions, and appropriate ways to ask for assistance in a work place. JMCC offers participants opportunities to practice these skills by helping with various projects within the Centre using a coaching model. In addition, for youth with disabilities aged 17-30, JMCC offered a Transition to Employment Program. This program provided job-readiness skills, including mentorship from adults with disabilities working in our community and the opportunity for summer employment. Our partners on this project were Family Services Windsor Essex, Workforce Windsor Essex and Assisted Living Southwestern Ontario (ALSO).

*"This program gave me a stronger idea of what life in a workplace will be like. Through discussion with the facilitators and other participants, I gained a better idea of how I can use the strengths I have already as well as take from what I learned from the program, to then implement in a future." – Youth Participant*

## Transition to Adulthood Planning Service

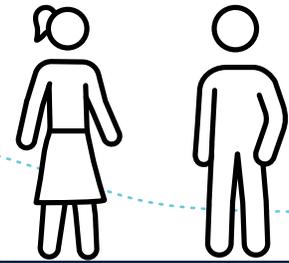
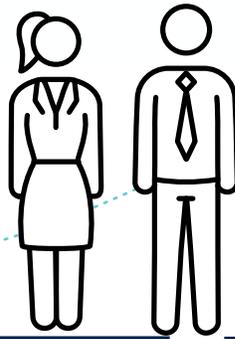
By the time our youth reach 18 years old, many have been receiving highly supportive care for most of their lives. Transitioning to adulthood is full of anxiety, uncertainty, and the fear of losing their safety net. Our planning service helps to set them up for success. We focus on connecting families to available adult services, and have discussions with families that includes topics such as assistance with personal care needs, assisted or independent living options, financial planning, life skills, community opportunities, therapy needs, and accessible transportation.



*"This Transition to Adulthood Service has given me a sense of peace knowing that I at least have a plan for where I want to go in my life."*

*"Having a conversation that was open and not judgmental was really helpful for me being able to ask questions about the things that I needed clarification on. My family and I have found this experience to be super helpful in exploring new opportunities of things I am passionate about. The main lesson that I took away from this service and experience so far was the feeling that it was important to advocate for myself." – Youth Participant*

# family-centred care



## Family Advisory Council

Our Family Advisory Council brings ideas forward to enhance services and supports for our children and families, and provides input and recommendations on topics and issues related to their lived experience and involvement with our services. Some of their recent accomplishments include the development of a new Welcome Package for all families receiving JMCC services (English, French and Arabic), our "Parents United" Parent Support Program, designing & delivering family-centred care training for staff, and providing input on reorganizing information on our website.



### Family Advisory Council Members

**Maria Saunders**

Chair

- Ray Calla
- Lucy Chevalier
- Cynthia Connell
- Angela Kelly
- Kevin McShan
- Sheila Ruggaber

## Family Engagement Consultant



JMCC's Family Advisory Council, as well as our staff, generate a number of initiatives aimed at supporting our families. Our Family Engagement Consultant, Angela Kelly, supports the implementation of many of these valuable initiatives. Angela is the mom of a child with disabilities who has dedicated the past 24 years to gaining knowledge about available supports and services to facilitate raising their daughter. We have tremendous gratitude for the Solcz Family Foundation for awarding us a three year grant for this role.



### Some projects include:

- Creating social opportunities for families to connect
- Leading parent engagement activities including coffee socials, sports and recreation information sessions, CRA tax information sessions
- Developing content for our FamMail Family Newsletter
- Leading our Parents United program
- Co-leading our Parent Support Group

**Working together to help our children and youth reach their full potential!**

Family Centred Care is one of our strategic priorities, and we remain focused on developing the best programs and services to meet our children's needs!

# Youth Advisory Council



This year we launched our Youth Advisory Council (YAC). Our YAC is made up of youth volunteers aged 14-30 and who are current or past JMCC clients, who reflect on their lived experiences to elevate awareness of the needs of the Centre. YAC members provide important input into creating innovative solutions that offer needed support to current and future youth of JMCC.



KARLI BARAN



ARTA GILES



BRIT ROBINET



MACKENZIE CARADONNA

## The Many Faces of McGivney

We're excited to launch our new "The Many Faces of McGivney" campaign. There truly are many "Faces of McGivney" – our JMCC children and families, our staff, board and community committee members, volunteers and donors. We'll be using our updated "look" while featuring all of the wonderful families and people who make up the amazing story of the John McGivney Children's Centre.



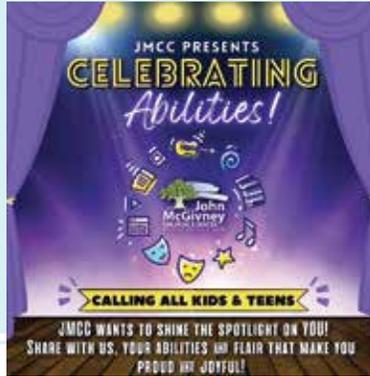
## Siblings Day

We hosted a special day just for siblings to share their experiences of having brothers and sisters with special needs. They learned how to handle commonly experienced situations in a relaxed and fun environment.

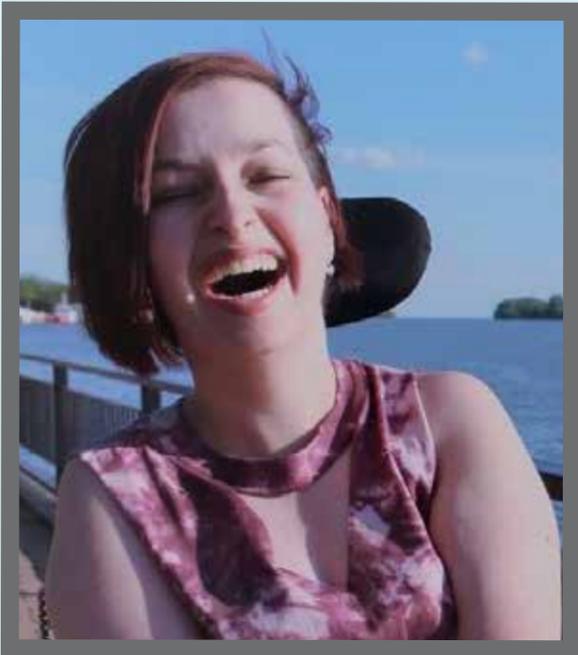


# Celebrating Abilities

We kicked off our new "Celebrating Abilities" campaign this year, where we featured a beautiful poem by Mackenzie Caradonna. We're looking forward to many more participants and will be inviting all children and youth with disabilities here at JMCC and across Windsor-Essex, and their siblings too! Mackenzie's poem can be found on our social media platforms and on our website!

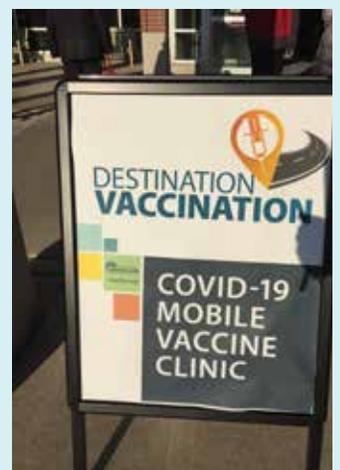


Scan here to learn more



## Our Pop-Up Vaccine Clinics

In December, the Windsor-Essex County Health Unit (WECHU) hosted a vaccine pop-up clinic at JMCC over three very busy days, vaccinating 1,250 people, 137 under 11 years old. We're very grateful to their dedicated team for making it easy and convenient for our staff, families and our Windsor-Essex community to get life-saving COVID-19 vaccines!



# support from our generous community



W.E. Care for Kids is always ready to help our JMCC kids year after year! This year they supported our therapeutic programs with specially adapted toys that help with sensory stimulation, motor skills and cognitive development, and an Adaptive Tricycle for muscle strengthening, post surgical rehabilitation, and balancing.



## The Giving Eight

When this amazing volunteer organization The Giving Eight called to tell us they were donating proceeds from their Windsor Essex Inaugural Impact Golf Classic, we were just thrilled. With generous thanks to Owen Crampsie of Coldwell Banker Essential Realty and Neil Vaseleniuck of Sir Richard's Steak & Ale House, The Giving Eight group, and to all those folks and organizations who supported their event.



## Helen McConnell

JMCC kid Helen continues her philanthropic spirit! From bake sales to "Summer-in-a-Bag" fundraisers, we're thankful for Helen's creativity and her generous donations!

## 'Tis the Season

Just a few examples of the many wonderful donations from our generous community!



## Knights of Columbus

Every year these awesome gentlemen from Knights of Columbus (Malden Rd, LaSalle) come by to deliver a donation. Thanks Bill, Larry, Rolly & friends!



# our gracious donors

**We are so grateful to all of our generous donors.**

The following are those who have contributed \$100 or more. Some donors have requested to remain anonymous, not all contributors are listed here.

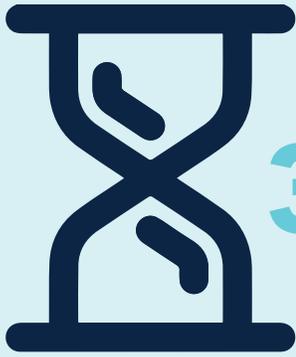
## individual donors

Mayce AlKassab	Sandra Ebert	Dan & Katie Kelly	Marie O'Neil	Sabrina Sarno
Sabrina Amicone	Kaitlin Edmunds	Angela Kelly	Thomas & Shannon Oper	Jessica Sartori
David Amyot	Ambreen Efroz	Richard Kennedy	Donald & Linda O'Rourke	Christopher Sauve
Anne Anderson	Robert & Irene Friend	Lin Kepron	Betty Ouellette	Franca Scalzo
Dorothy Arksey	Danielle & Greg Friest	Derek Kozar	Natalie Pallisco	Paolo Scalzo
Steven & Donna Arksey	Cindy Gagnier	Judith & Carson Krol	Melody Pare	David Sellick
Claire & Joan Beaudoin	Joan Gajda	Vincent, Michelle & Rebecca	Stephen Payne	Howard Sellick
Phil & Pam Bezaire	Karen Gajda	Laframboise	Isa Petracco	Colin Sellick
Rosita Blackman Smith	Robert Galbraith	Patricia Lauzon	James & Mary Phibbs	Carma Silva
John Boddy	Daniel D. & Katharina	Larry & Patricia Loebach	Maria Piechura	Linda Simpson
Martha & Carl Boyle	Gallagher	Sharon Lott	Marc Pillon	Liliana Sovran
Conrad & Arlene Brenko	Kim Gilliland	Frank Lovrecich	Paul Pratt	Marco Sperduti
Grace Buckman	June Girardin	Nelite Machado	William & Betty Ann	Joe Stasko
Cindy Burns	Donna Goetz	Jack MacRae	Rankin	David Sundin
Maureen Byrne	Domenico Guglietti	Ashish Mahajan	Mark & Fran Rankin	Roberta Tamm
Helen Campbell	John & Marie Guthrie	Linda Malo	Gladys Rayner	Lora-Lee Thompson
Greg Cazzola	Axel Habiyakare	Anthony Martini	Heather & Garry Reaume	Laurie Turcotte
Theresa Clermont	Doreen Habiyakare	Catherine McCann	Chris Richard	Monica Vandenhoven
Allan Cohen	Dawn Hadre	Richard McCarthy	Stephen & Constance	Giovanni Villella
Evelyn Connell	Mary & Robert Hall-Brooks	Patricia McGivney	Richards	Annette Viscomi
Cynthia and Helen Connell	Joy Hamilton	Debbie McGivney	Richard Rivard	Wayne & Ethel Walsh
Katie & Barry Conway	Shannon Hanaka	Sister Sheila McKinley	Keith Robertson	George & Judy Ward
Melissa Coupe	Elizabeth Haugh	Sue McNally	Robert Robinet	Bruce Wheatley
Richard & Mary Beth Currie	Meagan Haugh	Maurice & Dianne McVitty	Tim Robinet	Cary Wheeler
Martin & Anne Dame	Gillian Heisz	Mary Ellen Meloche	Michael & Susan Rock	Elaine & Larry Whitmore
Gina & Bruno Delicata	Janine Hurash	Agostino Menna	Donna Roemmele	Scott Wigle
Penny DesRosiers	Carly Hurash	Edward & Theresa Mielke	Sylvia Rushmere	Ron Wood
Joy Domingo	Wayne Hyland	Tricia & Kevin Moffat	Mike Ryan	Joy Wright
Pamela Drake	Nancy Jammu-Taylor	Barb & Walt Molinaro	Joanne Rynard	Kevin Wright
Shaun Dunford	Terry Johnson	Kevin & Patricia Mulvey	Ken Salter	Stephen Yoker
Eileen Duransky	David & Linda Karn	Frank Murgic	Debra Salter	John Zangari

## companies & organizations

Aqueduct Foundation	Greater Essex County ETFO	Solcz Family Foundation
Canadian World Education Foundation	Hiram Walker & Sons	St. Clair Sail Club
Centerline Windsor Ltd.	Ki Mobility Canada	The Giving Eight Community Support
Charles and Ethel Cohen Family Foundation	Knights of Columbus 5642, St. Joseph Council	The Hampton Inn & Suites
CI Investments	Knights of Columbus Council NO. 14969	Tim Hortons Advertising & Promotion Fund Inc.
Dillon Consulting Limited	Ontario Offshore Powerboat Association	Unifor Local 200
Dowler-Karn Limited	Ontario Scarlet Nobles & Ladies (Windsor)	United Way Centraide
Enwin Utilities Limited	Parallel 42 Systems Inc.	W.E. Care for Kids Foundation
Epworth United Church Women	RBC Foundation	Western Equipment Limited
FSN Training & Development Inc.	Rotary Club of Windsor (1918) Fdt.	Windsor & Essex County Skilled Trades Council
Gordie Howe International Bridge Community BP	Scottish Rite Charity Bingo	WindsorEssex Community Foundation

# our impact



33,880

HOURS OF  
CLIENT SERVICE

3,018

INDIVIDUALS SERVED



1,011

NEW, UNIQUE REFERRALS

34,516  
VISITS



16,865

IN-PERSON VISITS

2,723

VIRTUAL VISITS



14,928

TELEPHONE VISITS

90



STAFF: FULL-TIME, PART-TIME,  
CLINICAL & CORPORATE

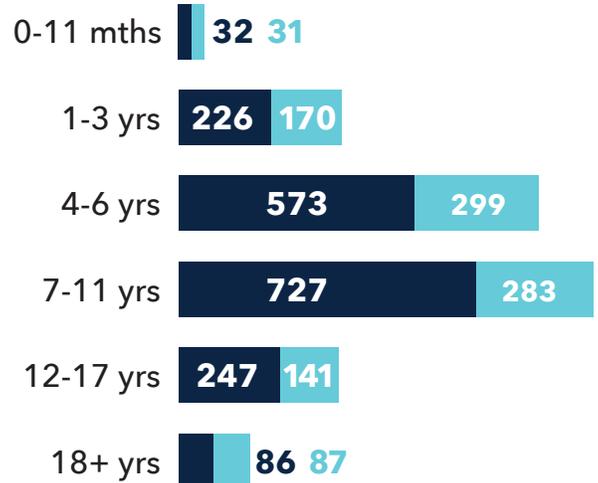


36

VOLUNTEERS

BOARD OF DIRECTORS, BOARD  
COMMITTEE COMMUNITY MEMBERS,  
FAMILY ADVISORY COUNCIL, YOUTH  
ADVISORY COUNCIL, FAMILY  
ADVISORY NETWORK

## Client Demographics



MALE: 65.2%



FEMALE: 34.8%

# our impact

## Services

Our clients may receive one or multiple services. Here we highlight how many of our clients received each of our services this year. We also provide other specialty clinics, as well as support to children with Autism in partnership with TVCC.



**938**  
PHYSIOTHERAPY



**370**  
FAMILY SERVICES



**278**  
AUGMENTATIVE COMMUNICATION



**1,728**  
OCCUPATIONAL THERAPY



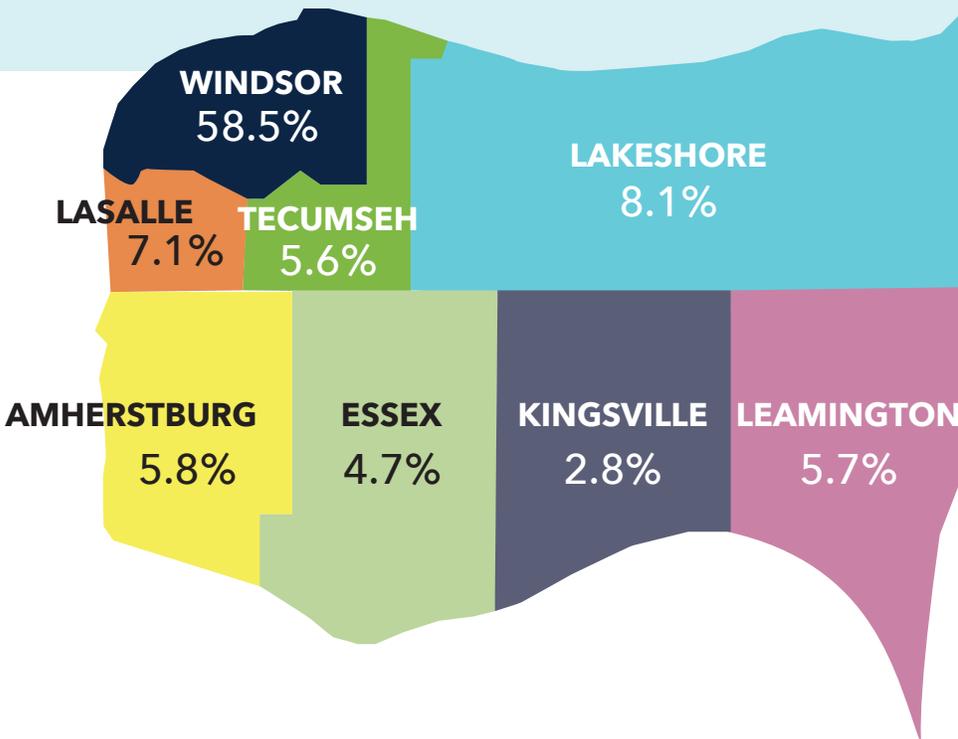
**59**  
THERAPEUTIC RECREATION



**164**  
SEATING & MOBILITY



**1,363**  
SPEECH-LANGUAGE THERAPY



## Clients Served by Area

WHEATLEY  
1.0%  
OTHER  
0.9%

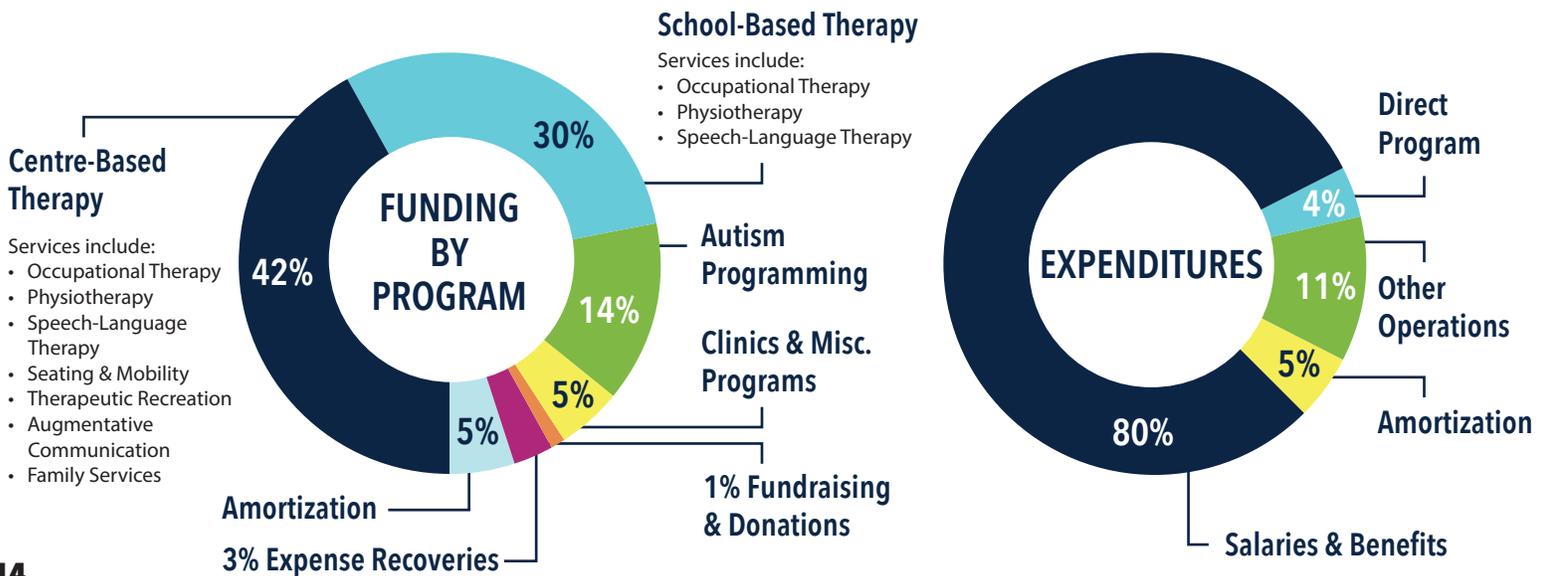
## JOHN MCGIVNEY CHILDREN'S CENTRE

### Statement of Operations

Year ended March 31, 2022

	2022	2021
<b>Revenue:</b>		
Centre-Based Therapy	\$ 3,966,687	\$ 3,744,329
School-Based Therapy	2,794,419	2,398,010
Autism Programming	1,320,708	1,192,430
Clinics & Misc Programs	440,468	262,715
Fundraising and Donations	69,369	152,926
Expense Recoveries	319,993	238,081
Other Income	20,446	1,849
Amortization of Deferred Capital Contributions	450,894	477,820
	9,382,984	8,468,160
<b>Expenses:</b>		
Salaries & Benefits	7,492,459	7,038,378
Direct Program	388,870	180,815
Other - Operations	1,076,298	769,578
Amortization of Property & Equipment	445,230	471,179
	9,402,857	8,459,950
<b>Excess of Revenue over Expenses</b>	<b>\$ (19,873)</b>	<b>\$ 8210</b>

A complete set of audited financial statements is available upon request.



# events

We were excited to be able to get together in person again!

## HORSE & STABLE CAMP

**PART 2**

John McGivney CHILDREN'S CENTRE HELPING ABILITIES GROW

Sarah Parks Horsemanship

## EXPLORING FOOD WITH PLAY

SHHH! DON'T TELL THE ADULTS THAT WE ARE PLAYING WITH OUR FOOD! IN THIS SOCIAL PROGRAM, WE WILL EXPLORE SEEING, TOUCHING, SMELLING, AND TASTING WHILE WE PLAY AND EXPLORE WITH FOOD.

MARCH 14  
1:30-2:30 P.M.

\$5

AGES: 5-10 YEARS

Come dressed in your Hawaiian best!

FOR MORE INFORMATION, CONTACT OUR RECREATION THERAPIST: [MALLORY.REINER@JMCENTRE.CA](mailto:MALLORY.REINER@JMCENTRE.CA)

John McGivney CHILDREN'S CENTRE HELPING ABILITIES GROW

## THERAPEUTIC RECREATION HALLOWEEN PARTY

John McGivney CHILDREN'S CENTRE HELPING ABILITIES GROW

## VIRTUAL MYSTERY INC.

Let's become detectives with the Drama Department at the University of Windsor and solve different crimes each week! Stay tuned weekly to learn our theme and how to come prepared to each mission!

FEB 3 - MAR 10  
6 - 6:45 P.M.  
AGES 14 - 21

Contact our Recreation Therapist at [mallory.reiner@jmccentre.ca](mailto:mallory.reiner@jmccentre.ca) to register.

John McGivney CHILDREN'S CENTRE HELPING ABILITIES GROW

## Virtual PHOTOGRAPHY CLUB

Let's express ourselves through photography!

\*Must have access to a camera (phone/tablet)

Tuesdays,  
January 18 - February 15  
4 - 4:45 p.m.  
Ages 10 - 21 years

Contact our Recreation Therapist to register: [mallory.reiner@jmccentre.ca](mailto:mallory.reiner@jmccentre.ca)

John McGivney CHILDREN'S CENTRE HELPING ABILITIES GROW

## Virtual ACTIVITY! BINGO!

Bingo, but with a fun twist! Let's keep our bodies moving and groove with friends virtually!

WEDNESDAYS,  
JANUARY 26 - FEBRUARY 16  
4 - 4:30 p.m.  
Ages 5 to 10 years

For more information and to register, contact our Recreation Therapist: [Mallory.Reiner@jmccentre.ca](mailto:Mallory.Reiner@jmccentre.ca)

John McGivney CHILDREN'S CENTRE HELPING ABILITIES GROW

## TIE-DYE FUN

John McGivney CHILDREN'S CENTRE HELPING ABILITIES GROW

*I can do things you cannot, you can do things I cannot; together we can do great things.*

- Mother Teresa

# helping abilities grow

Four year old Grayson was born with a rare disorder called Arthrogyposis. JMCC has provided help since he was a baby. Grayson's three amazing therapists are frequently involved to help better his abilities, including communication as he is non-verbal. They are all truly so caring, kind and professional having helped in so many ways. JMCC has become family, and I don't know what I would do without their guidance and knowledge with helping Grayson progress in any way that they can. We are so thankful for JMCC!

~ Britt Berthiaume, Mom



📍 3945 Matchette Road, Windsor, ON  
☎️ **519.252.7281** | **1.800.976.JMCC**  
📠 **519.252.5873**  
✉️ [info@jmccentre.ca](mailto:info@jmccentre.ca)



Proudly accredited by  
Accreditation Canada  
2021-2025

[www.jmccentre.ca](http://www.jmccentre.ca)

