



## **We are committed to keeping you safe**

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The John McGivney Children's Centre (JMCC) team is working hard to ensure that our Centre is safe for everyone.

### **Here is what we have done:**

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- Thoroughly cleaned all areas including carpets and flooring
- Increased the number of hand sanitizer stations in the building
- Developed enhanced cleaning and sanitizing schedules for common areas
- Created procedures and visual guides for maintaining a safe, physical distance
- Installed a Plexiglas barrier around the reception and medical reception desk
- Removed all non-essential items and toys from the waiting areas and clinical rooms
- Increased the availability of personal protective equipment (PPE) including gloves, masks, gowns and face shields
- Distributed cleaning supplies to all areas so surfaces can be cleaned and sanitized after every use

As you can see, a lot has already been done, but maintaining this level of cleanliness and preparedness will be critical for keeping us all safe and healthy. It will require all of us to do our part as we move forward.

### **This is what we will continue to do:**

- Scheduling client appointments so that only one client is in the waiting area at a time
- Reviewing the signs and symptoms of COVID-19 with all JMCC staff prior to their entry to the building. Depending on the results of this review, staff may not be admitted to work.
- Reviewing the signs and symptoms of COVID-19 with all families when an appointment is booked, when an appointment is confirmed, and upon arrival at the Centre for the appointment. Depending on the results of this review, families may need to rebook their appointment for another time.
- Requiring JMCC staff to wear PPE for all in-Centre client interactions
- Sanitizing all equipment used with clients after every use
- Implementing a thorough daily cleaning schedule aligned with health guidelines, which includes twice per day cleaning in addition to nightly cleaning of all common touch points (door handles etc.) and individual bathrooms.

### **Here is what we are asking you to do:**

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- Review the signs and symptoms of COVID-19 with your clinician when your appointment is booked, confirmed and when you arrive. Your clinician will have these questions and we ask that you please consider all questions carefully.
- If you or a member of your family is experiencing any signs or symptoms, please reschedule your appointment for another time.
- Limit attendance at appointments to one parent/caregiver only if possible. Individuals over the age of two who are able are required to wear a mask while in the building. If you do not have a facemask, one will be provided to you.



- Do not arrive early for your appointment. Only one client and family can check in at reception at a time.
- Use hand sanitizer when you arrive at the Centre.
- Maintain a safe, physical distance (stay 6ft apart) when possible.
- Only use the single, family washroom. The public washroom with stalls is closed at this time.

**Thank you for working together with us to keep everyone safe.**